

POSTAsyncOS升级，“sophos防病毒-在此系统的抗病毒数据库是超时的”警告消息

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简介

本文描述思科电子邮件安全工具(ESA)管理员为什么在该的升级以后收到从设备的一个警告消息阐明，Sophos抗病毒数据库超时。

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POSTAsyncOS升级，“sophos防病毒-在此系统的抗病毒数据库是超时的”警告消息

在ESA，在您升级对AsyncOS新版本并且完成需要的重新启动后，管理员也许收到警告消息类似于此：

The Warning message is:

```
sophos antivirus - The Anti-Virus database on this system is expired. Although the system will continue to scan for existing viruses, new virus updates will no longer be available. Please run avupdate to update to the latest engine immediately. Contact Cisco IronPort Customer Support if you have any questions.
```

Current Sophos Anti-Virus Information:

```
SAV Engine Version 5.33
IDE Serial Unknown
Last Engine Update Tue Mar 7 01:19:08 2017
Last IDE Update Tue Mar 7 01:19:08 2017

Version: 11.0.0-028
Serial Number: 111A80C64EA901221AAA-1A11EB54A111
Timestamp: 13 Mar 2017 14:57:21 -0400
```

此警告消息表明抗病毒引擎的相关的数据库和规则包为AsyncOS升级版本不是当前在设备启动时。ESA将检查抗病毒引擎更新，在来联机后，并且更新对当前版本。

验证当前Sophos版本

为了验证Sophos引擎版本，请进入antivirusstatus sophos (或， avstatus sophos)在CLI为了查看当

前抗病毒引擎版本。

```
myesa.local> avstatus sophos
```

```
SAV Engine Version 3.2.07.366.3_5.36  
IDE Serial 2017032603  
Last Engine Update 26 Mar 2017 13:24 (GMT +00:00)  
Last IDE Update 26 Mar 2017 13:24 (GMT +00:00)
```

比较从警告消息的版本接收前对引擎版本输出status命令。在您验证后设备提供了援助和更新，您能安全忽略此警告消息。

强制更新Sophos

您能也输入命令avupdate强制为了请求一次立即更新到抗病毒引擎和规则。在您输入强制命令后，请输入尾标updater_logs为了查看进展中的更新。这也许花费几分钟提供援助到更新，获得适当的包，然后下载和安装当必要时。此的示例是：

```
(myesa.local)> avupdate force
```

```
Sophos Anti-Virus updates:  
Requesting forced update of Sophos Anti-Virus.  
McAfee Anti-Virus updates:  
Requesting update of virus definitions  
(Machine 122.local)> tail updater_logs
```

```
Press Ctrl-C to stop.
```

```
Sun Mar 26 09:20:39 2017 Info: Server manifest specified an update for sophos  
Sun Mar 26 09:20:39 2017 Info: sophos was signalled to start a new update  
Sun Mar 26 09:20:39 2017 Info: sophos processing files from the server manifest  
Sun Mar 26 09:20:39 2017 Info: sophos started downloading files  
Sun Mar 26 09:20:39 2017 Info: sophos waiting on download lock  
Sun Mar 26 09:20:39 2017 Info: sophos acquired download lock  
Sun Mar 26 09:20:39 2017 Info: sophos beginning download of remote file  
"http://stage-updates.ironport.com/sophos/4.4/ide/default_esa/1490526336"  
Sun Mar 26 09:20:41 2017 Info: sophos released download lock  
Sun Mar 26 09:20:41 2017 Info: sophos successfully downloaded file  
"sophos/4.4/ide/default_esa/1490526336"  
Sun Mar 26 09:20:41 2017 Info: sophos waiting on download lock  
Sun Mar 26 09:20:41 2017 Info: sophos acquired download lock  
Sun Mar 26 09:20:41 2017 Info: sophos beginning download of remote file  
"http://stage-updates.ironport.com/sophos/libsavi/1488816512"  
Sun Mar 26 09:24:58 2017 Info: sophos released download lock  
Sun Mar 26 09:24:58 2017 Info: sophos successfully downloaded file  
"sophos/libsavi/1488816512"  
Sun Mar 26 09:24:58 2017 Info: sophos started applying files  
Sun Mar 26 09:24:58 2017 Info: sophos updating component ide  
Sun Mar 26 09:24:58 2017 Info: sophos updating component libsavi  
Sun Mar 26 09:24:58 2017 Info: sophos updated engine,ide links successfully  
Sun Mar 26 09:24:58 2017 Info: sophos cleaning up base dir /data/third_party/sophos  
Sun Mar 26 09:24:58 2017 Info: sophos sending version details  
{'sophos': {'version': '5.36', 'ide': '2017032603'}} to hermes  
Sun Mar 26 09:24:58 2017 Info: sophos verifying applied files  
Sun Mar 26 09:24:58 2017 Info: sophos updating the client manifest  
Sun Mar 26 09:24:58 2017 Info: sophos update completed  
Sun Mar 26 09:24:58 2017 Info: sophos waiting for new updates
```

在寻找的updater_logs的密钥是“更新完成的”和“等待的新建的更新”记录行。一旦那些显示，您能输

入 `avstatus sophos` 再发出命令为了验证版本和日期更新。