# Configure Java For Email and Chat(ECE)ワーク フローエラー

## 内容

概要 <u>前提条件</u> <u>要件</u> <u>使用するコンポーネント</u> <u>問題:ECEワークフローが機能せず、Javaをインストールするようプロンプトが表示される</u> <u>解決方法</u> <u>ステップ1:Javaのインストール</u> <u>ステップ2:署名付き証明書のインストール</u> これで、ワークフローを設定できるようになります。

## 概要

このドキュメントでは、ECEワークフローを使用するためにシステム上でJavaを設定する方法に ついて説明します。ECEワークフローは、Javaセキュリティによってブロックされます。

## 前提条件

#### 要件

次の項目に関する知識があることが推奨されます。

- Cisco ECE
- Windows PC

#### 使用するコンポーネント

このドキュメントの情報は、次のソフトウェアとハードウェアのバージョンに基づいています。

• ECE 11.6

• Windows 10

このドキュメントの情報は、特定のラボ環境にあるデバイスに基づいて作成されました。このド キュメントで使用するすべてのデバイスは、初期(デフォルト)設定の状態から起動しています 。本稼働中のネットワークでは、各コマンドによって起こる可能性がある影響を十分確認してく ださい。

## 問題:ECEワークフローが機能せず、Javaをインストールする ようプロンプトが表示される

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# 解決方法

## ステップ1:Javaのインストール

#### ・<u>-https://www.java.com/en/download/manual.jsp</u>に移動し、JREパージョン1.8(32ビット)、 アップデート121以降をインストールします 🕖 🔒 https://w (←) → C' @ Important Oracle Java License Update ЈОК The Oracle Java License has changed for releases starting April 16, 2019. The new <u>Oracle Technology Network Litense Agreement for Oracle Java SE</u> is substantially different from prior Oracle Java Senses. The new license permits certain uses, such as personal use and development use, at no cost – but other uses authorized under prior Oracle Java licenses may no longer be available. Please review the terms carefully before downloading and using this product. An FAQ is available <u>here</u>. > Looking for the JDK? Commercial license and support is available with a low cost Java SE Subscription. Oracle also provides the latest OpenJDK release under the open source GPL License at idk.iava.net Select the file according to your operating system from the list below to get the latest Java for your Remove Older Versions What is Java? ) By downloading Java you acknowledge that you have read and accepted the terms of the <u>Oracle</u> Technology Network License Agreement for Oracle Java SE Nindows 🚯 Which should I choose? O Windows Online filesize: 1.99 MD Instructions After installing Java, you may need to restart your browser in order to enable Java in your O Windows Offline Instructions O Windows Offline (64-bit) browser. Instructions filesize: 70.19 MB If you use 32-bit and 64-bit browsers interchangeably, you will need to install both 32-bit and 64-bit Java in order to have the Java plug-in for both browsers. » <u>FAQ about 64-bit Java for Windows</u> 0 S Mac OS X 🚯 Mac FAQ After installing Java, you may need to restart your

## ステップ2:署名付き証明書のインストール

Windowsのスタートメニューから「Configure Java」を選択します。



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[Exception Site List]にECE URLを追加します。

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CA証明書をインポートします。これは、IIS経由でECE Webサーバにインストールされた証明書 です

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