Register VMware Licenses Purchased on Vmware.com

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Introduction

This document describes how to manage VMware (PAK) licenses purchased from Cisco.

Register VMware Licenses Purchased from Cisco on Vmware.com

1. Obtain PAK Number from Cisco

The user must have received the PAK numbers from the original Cisco sales order.
Cisco customer support (or Cisco TAC) can look up Cisco sales orders or contacts to find the PAK numbers.

2. Convert Cisco PAK to VMware License on Vmware.com

1. KB 2011567 links to the OEM help page: https://www.vmware.com/support/support-resources/licensing/oem-help.html

Locating your OEM-specific portal

- Bull
- Cisco
- Dawning
- Dell
- Dell EMC
- FTS
- Fujitsu

- Fujitsu America
- Fujitsu ANZ
- Fujitsu Brazil
- Fujitsu China
- Fujitsu Hong Kong
- Fujitsu Indonesia
- Fujitsu Korea

- Fujitsu Malaysia
- Fujitsu Philippines
- Fujitsu Singapore
- Fujitsu Taiwan
- Fujitsu Thailand
- HDS
- Hitachi
- HP

- IBM
- Inspur China
- Lenovo
- NEC
- NetApp
- Net One Systems
- Stratus
- Super Micro

2. The OEM Help page links to the Cisco OEM-specific portal:
   https://www.vmware.com/oem/code.do?Name=CISCO-AC. On the OEM-specific portal page, the PAK numbers from Cisco can be entered to be converted into actual VMware Licenses which can then be entered into vCenter (or ESXi).

Steps:

1) Enter PACs one per line. PACs include numbers and letters. ("0" is the number zero.)
2) Optionally, enter comments. If you enter comments, they will appear with the order history in My VMware.
3) Click Continue.

Activation Code:

Comments:

Maximum 100 characters. Comments will appear in the order history.

[Continue] [Reset]

3. Combine a 1-CPU License into a 2-CPU License on Vmware.com

The Cisco PAK can be two individual single-CPU licenses. These can be combined on vmware.com into 2-CPU VMware Licenses.

4. Change the Major VMware Version on Vmware.com

If the VMware licenses are the wrong major version (6. x vs 7. x vs 8. x) the license version change must be changed on VMware.com.

VMware vCenter gives an error like, "These serial keys are invalid: 12345-567890-12345-567890-ABCDE" and VMware ESXi gives an error like: "Please provide a valid license key."