

# L2TP Over IPsec Between Windows 2000 and VPN 3000 Concentrator Using Digital Certificates Configuration Example

Document ID: 14117

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## Introduction

This document shows the step-by-step procedure used to connect to a VPN 3000 Concentrator from a Windows 2000 client using the L2TP/IPSec built-in client. It is assumed that you use digital certificates (stand-alone root Certification Authority (CA) without Certificate Enrollment Protocol (CEP)) to authenticate your connection to the VPN Concentrator. This document uses the Microsoft Certificate Service for illustration. Refer to the Microsoft [website](#) for documentation on how to configure it.

**Note:** This is an example only because the appearance of the Windows 2000 screens can change.

## Prerequisites

### Requirements

There are no specific requirements for this document.

### Components Used

The information in this document is for the Cisco VPN 3000 Concentrator series.

## Objectives

In this procedure, you complete these steps:

1. Obtain a root certificate.
2. Obtain an identity certificate for the client.
3. Create a connection to the VPN 3000 with the help of the Network Connection Wizard.
4. Configure the VPN 3000 Concentrator.

## Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

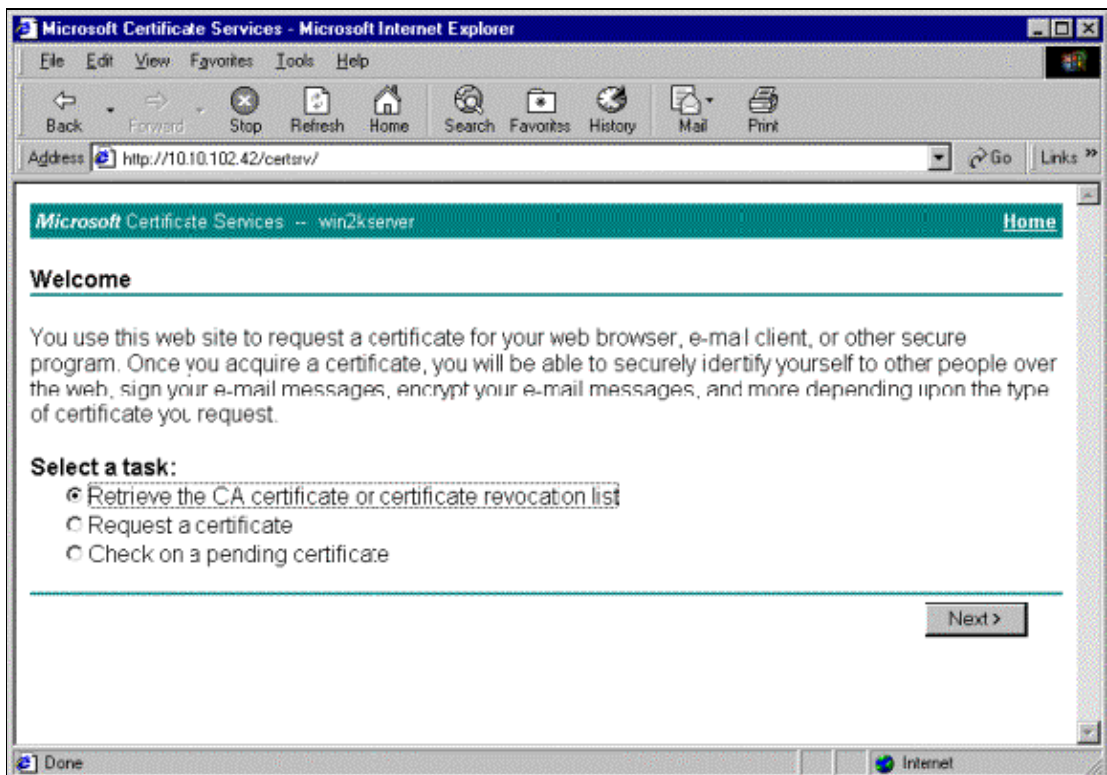
## Obtain a Root Certificate

Complete these instructions in order to obtain a root certificate:

1. Open a browser window and type in the URL for the Microsoft Certificate Authority (usually <http://servername> or the IP address of CA/certsrv).

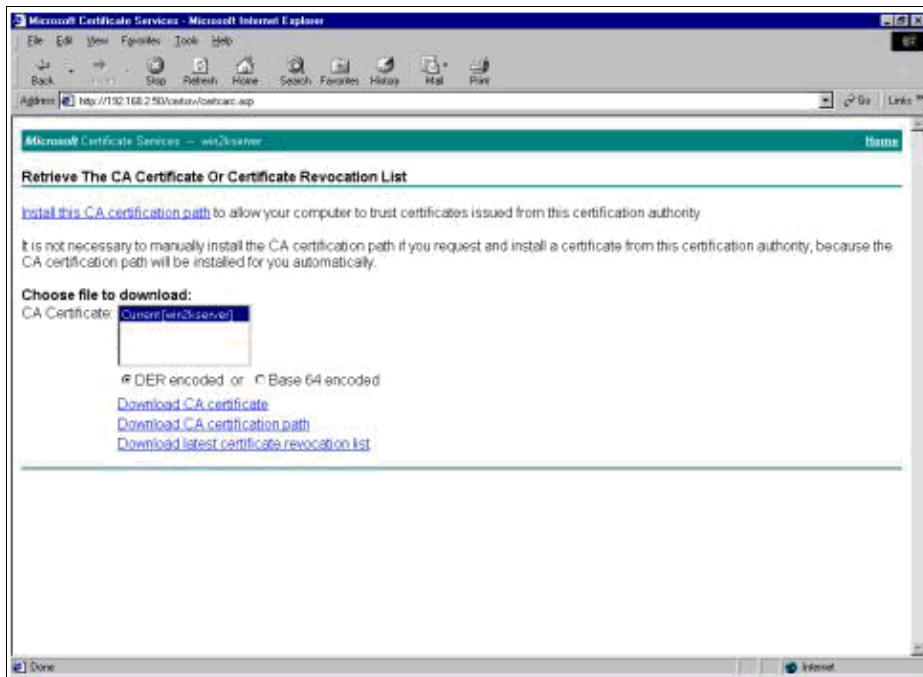
The Welcome window for certificate retrievals and requests displays.

2. On the Welcome window under Select a task, choose **Retrieve the CA certificate or certificate revocation list** and click **Next**.



3. From the Retrieve the CA certificate or certificate revocation list window, click **Install this CA certification path** in the left corner.

This adds the CA certificate to the Trusted Root Certificate Authorities store. This means that any certificates this CA issues to this client are trusted.



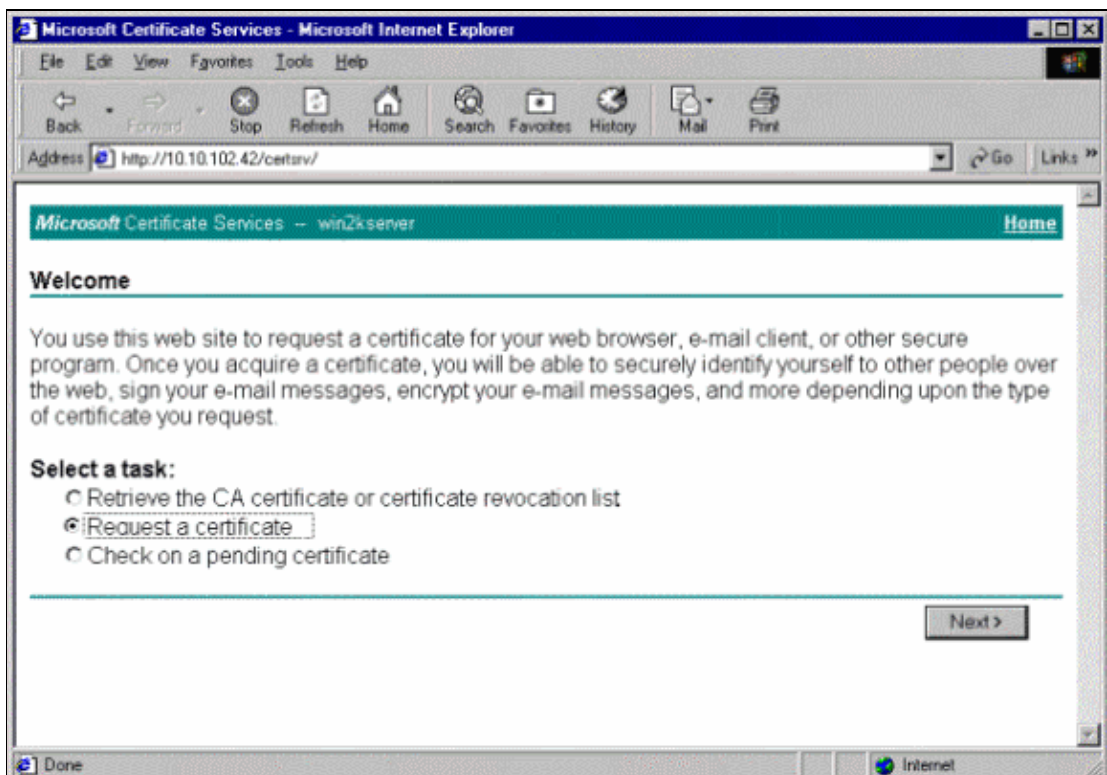
## Obtain an Identity Certificate for the Client

Complete these steps in order to obtain an identity certificate for the client:

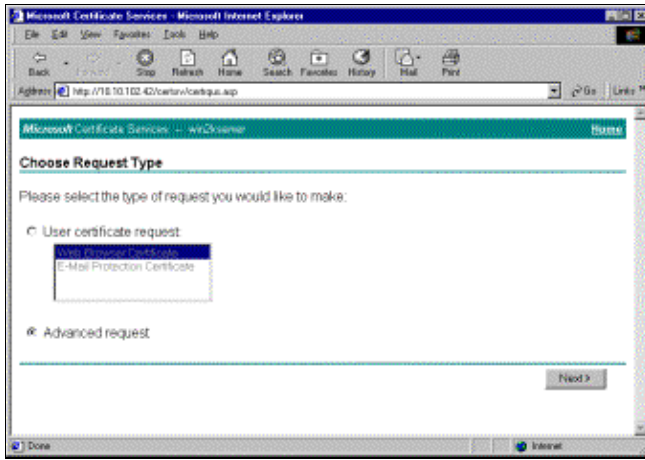
1. Open a browser window and enter the URL for the Microsoft Certificate Authority (usually <http://servername> or IP address of CA/certsrv).

The Welcome window for certificate retrievals and requests displays.

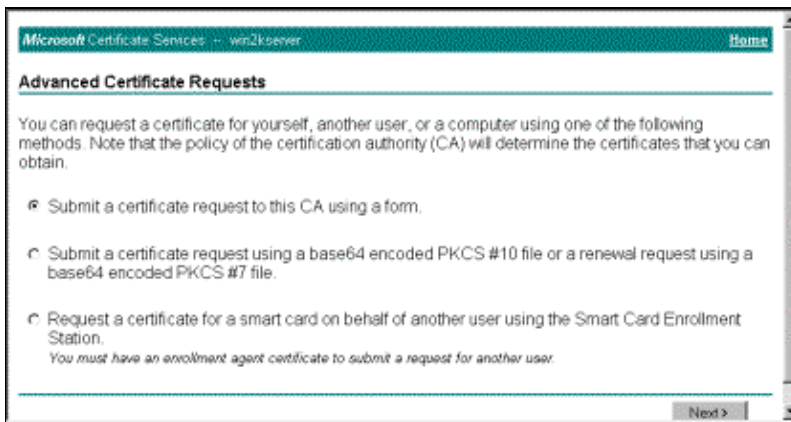
2. From the Welcome window, under Select a task, choose **Request a certificate**, and click **Next**.



3. From the Choose Request Type window, select **Advanced request** and click **Next**.



4. From the Advanced Certificate Requests window, select **Submit a certificate request to this CA using a form.**

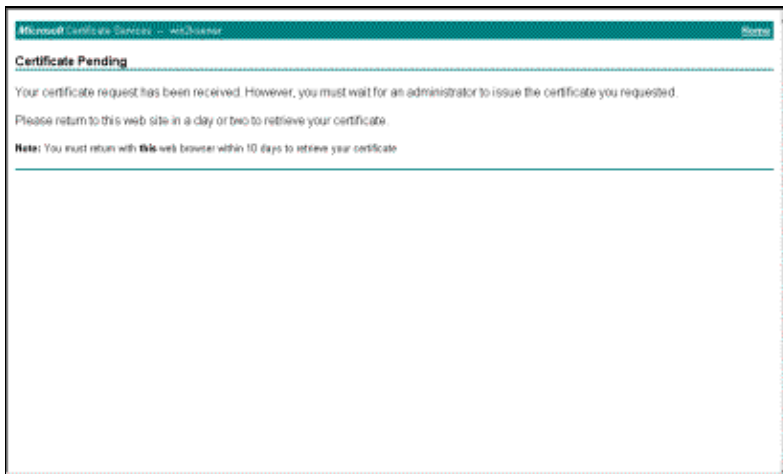


5. Fill in the fields as in this example.

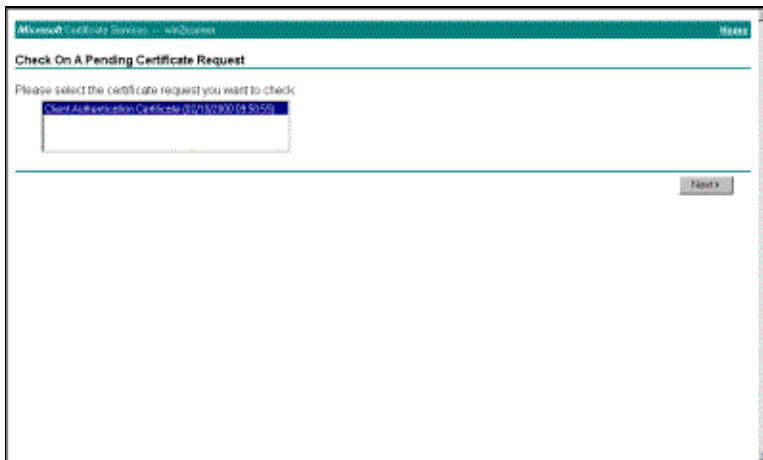
The value for Department (organizational unit) needs to match the group configured on the VPN Concentrator. Do not specify a key size larger than 1024. Be sure to select the checkbox for **Use local machine store**. When you are finished, click **Next**.



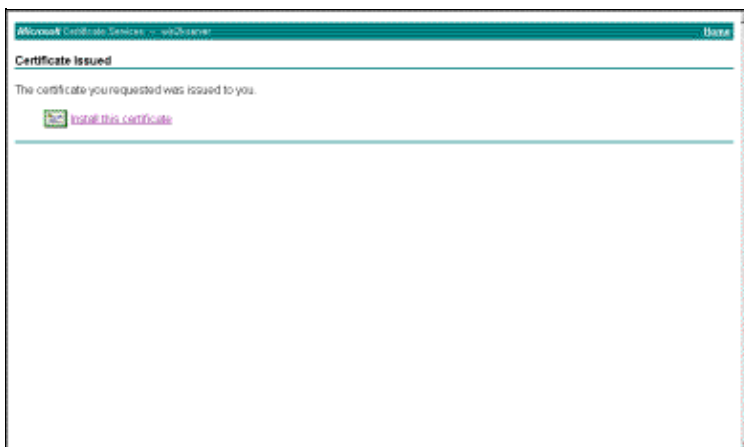
Based on how the CA server is configured, this window sometimes appears. If it does, contact the CA administrator.



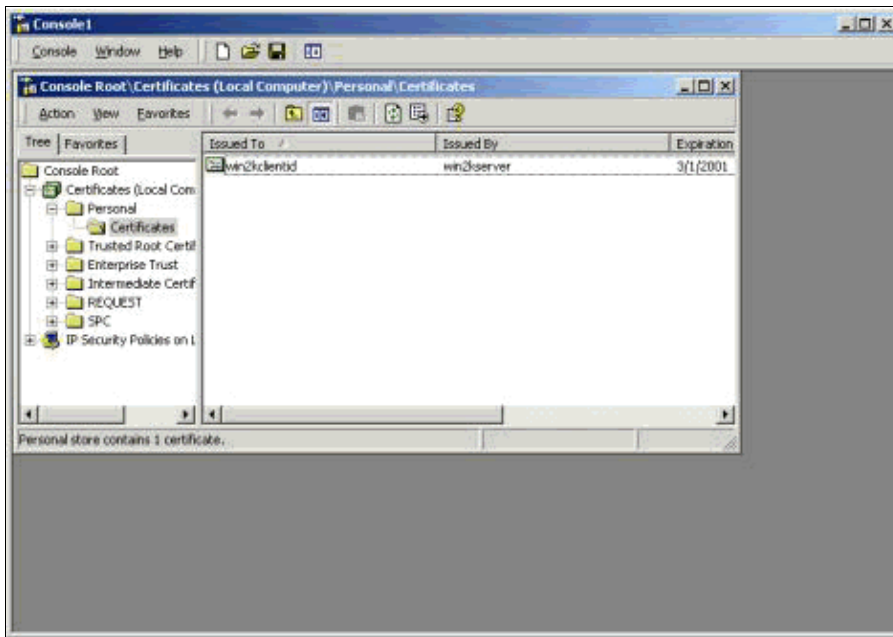
6. Click **Home** to get back to the main screen, select **Check on pending certificate**, and click **Next**.



7. On the Certificate Issued window, click **Install this certificate**.



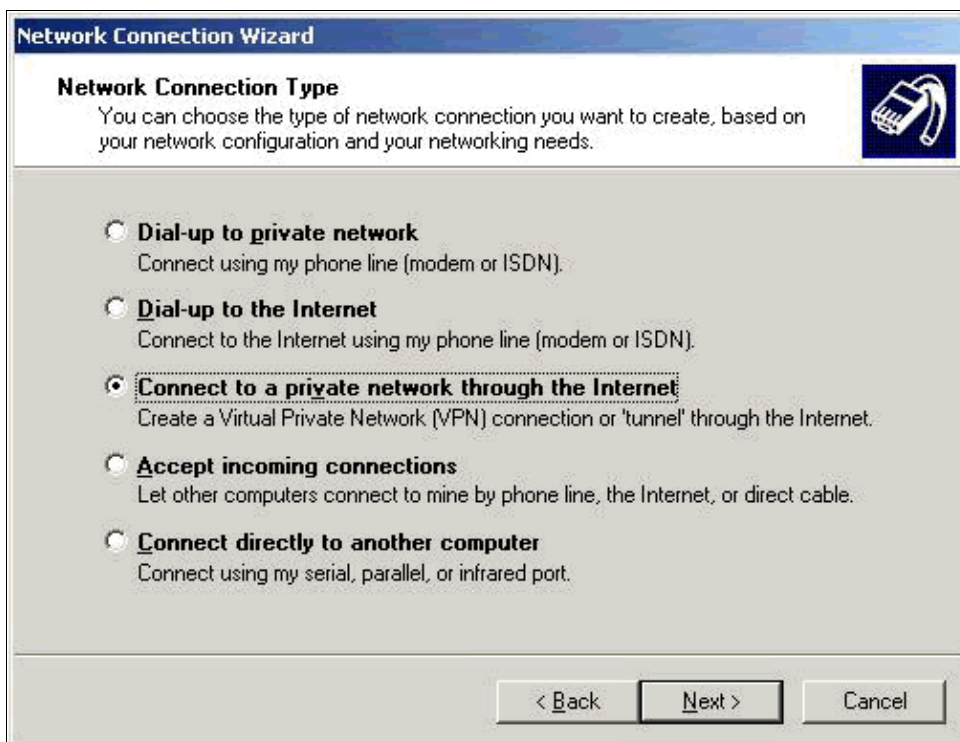
8. In order to view your client certificate, select **Start > Run**, and perform Microsoft Management Console (MMC).
9. Click **Console** and choose **Add/Remove Snap-in**.
10. Click **Add** and choose **Certificate** from the list.
11. When a window appears that asks you the scope of the certificate, choose **Computer Account**.
12. Verify that the certificate of the CA server is located under the Trusted Root Certification Authorities. Also verify that you have a certificate by selecting **Console Root > Certificate (Local Computer) > Personal > Certificates**, as shown in this image.



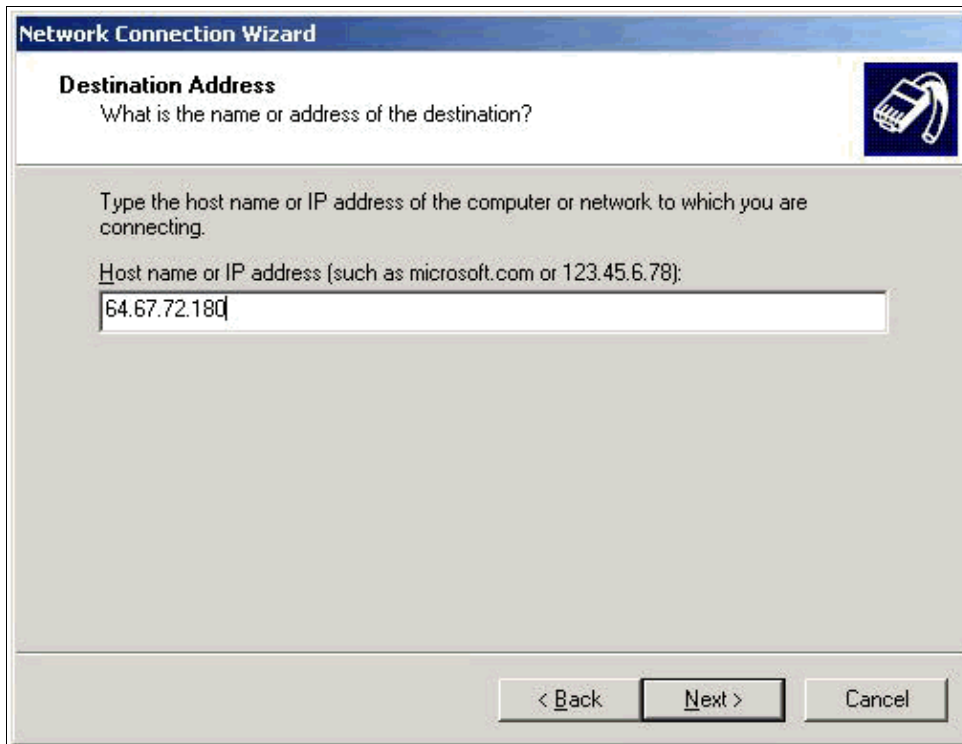
## Create a Connection to the VPN 3000 Using the Network Connection Wizard

Complete this procedure in order to create a connection to the VPN 3000 with the help of the network connection wizard:

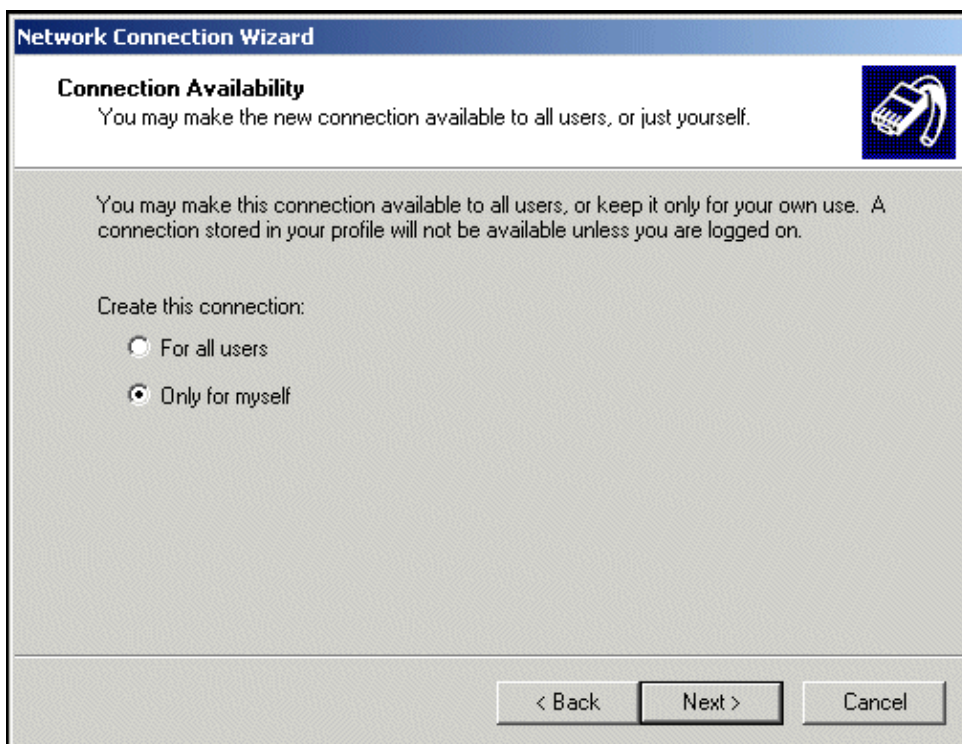
1. Right-click **My Network Places**, choose **Properties** and click **Make New Connection**.
2. From the Network Connection Type window, choose **Connect to a private network through the Internet** and then click **Next**.



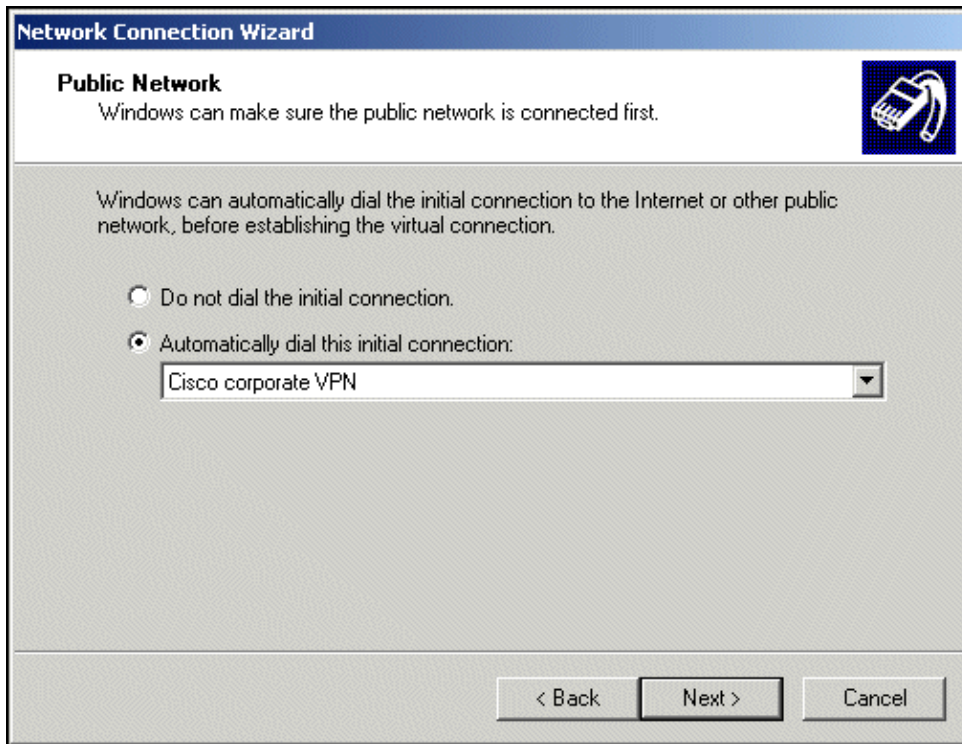
3. Enter the host name or IP address of the public interface of the VPN Concentrator, and click **Next**.



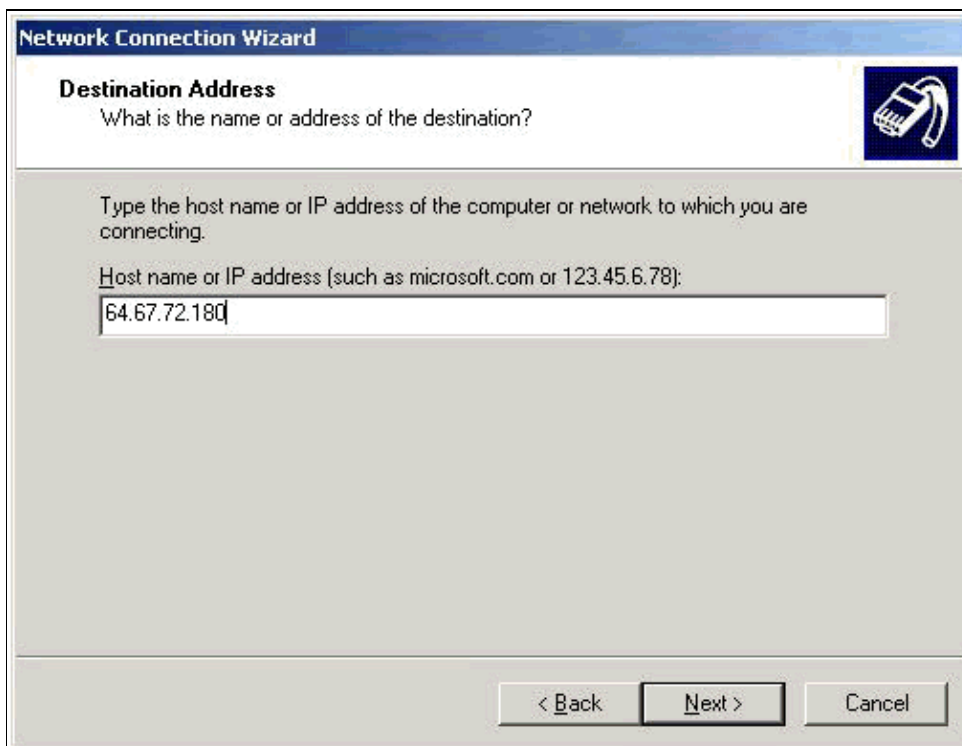
4. On the Connection Availability window, select **Only for myself** and click **Next**.



5. On the Public Network window, select whether to dial the initial connection (the ISP account) automatically.



6. On the Destination Address screen, enter the host name or IP address of the VPN 3000 Concentrator, and click **Next**.



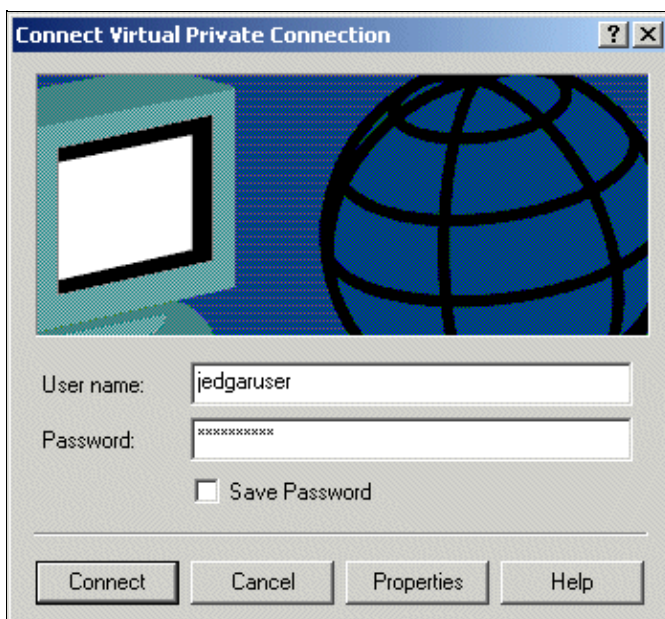
7. On the Network Connection Wizard window, enter a name for the connection and click **Finish**.

In this example, the connection is named "Cisco corporate VPN."



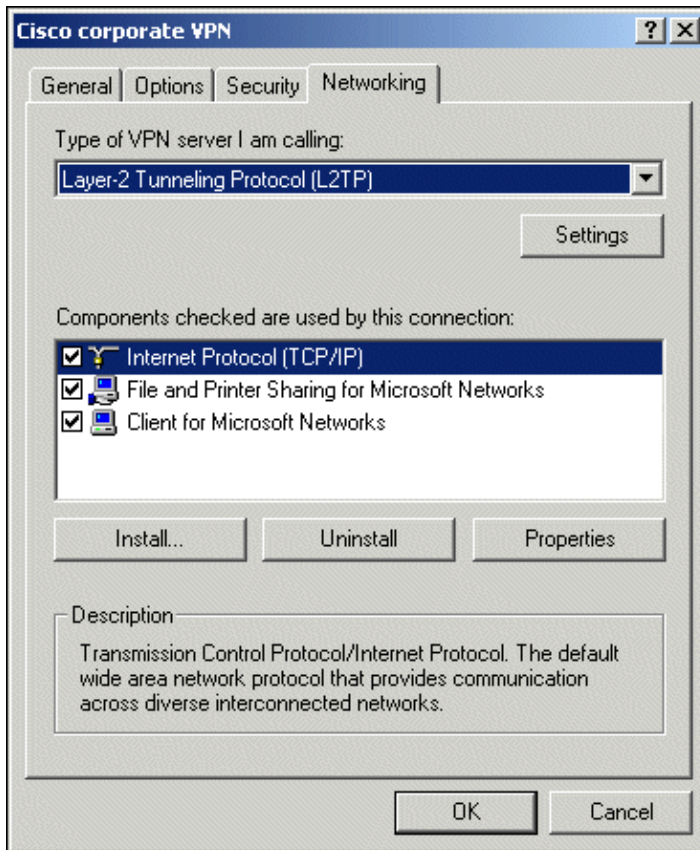


8. On the Virtual Private Connection window, click **Properties**.

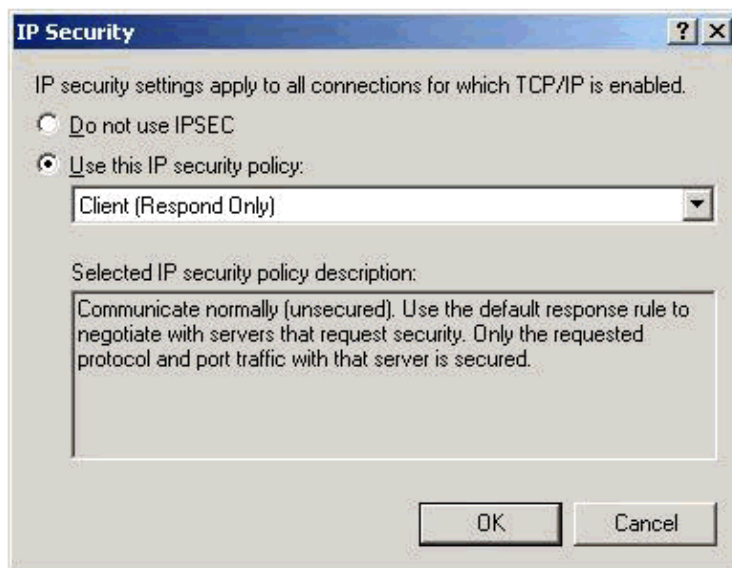


9. On the Properties window, select the Networking tab.

10. Under Type of VPN server I am calling, choose **L2TP** from the pull-down menu, highlight **Internet Protocol TCP/IP**, and click **Properties**.



11. Select **Advanced > Options > Properties**.
12. On the IP Security window, choose **Use this IP security policy**.



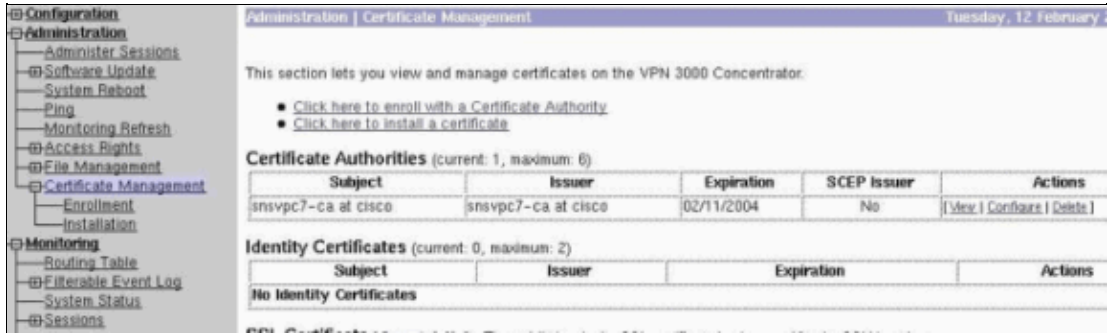
13. Choose the **Client (Respond Only)** policy from the pull-down menu, and click **OK** several times until you return to the Connect screen.
14. In order to initiate a connection, enter your username and password, and click **Connect**.

## Configure the VPN 3000 Concentrator

### Obtain a Root Certificate

Complete these steps in order to obtain a root certificate for the VPN 3000 Concentrator:

1. Point your browser to your CA (usually something such as http://ip\_add\_of\_ca/certsrv/), **Retrieve the CA certificate or certificate revocation list**, and click **Next**.
2. Click **Download CA certificate** and save the file somewhere on your local disk.
3. On the VPN 3000 Concentrator, select **Administration > Certificate Management**, and click **Click here to install a certificate** and **Install CA Certificate**.
4. Click **Upload File from Workstation**.
5. Click **Browse** and select the CA certificate file that you have just downloaded.
6. Highlight the filename and click **Install**.



## Obtain an Identity Certificate for the VPN 3000 Concentrator

Complete these steps in order to obtain an identity certificate for the VPN 3000 Concentrator:

1. Select **ConfAdministration > Certificate Management > Enroll > Identity Certificate**, then click **Enroll via PKCS10 Request (Manual)**. Fill out the form as shown here and click **Enroll**.

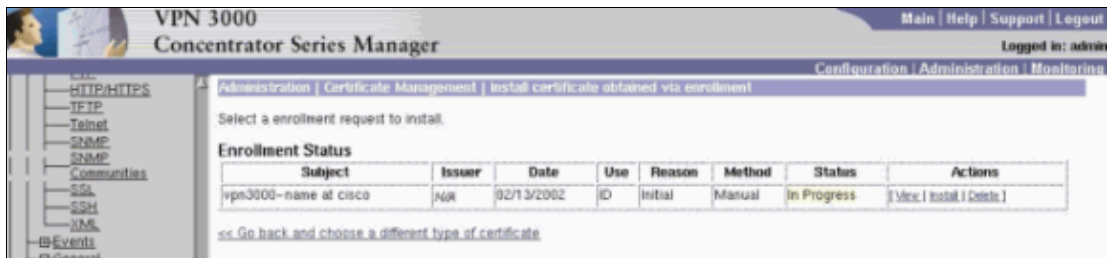
A browser window pops up with the certificate request. It needs to contain text similar to this output:

```
-----BEGIN NEW CERTIFICATE REQUEST-----
MIIBPDCB5wIBADBQMRUwEwYDVQQDEwxx2cG4zMDAwLW5hbWUxDDAKBgNVBAsTA3Nu
czEOMAwGA1UEChMFY2l2Y28xDDAKBgNVBAcTA2J4bDELMakGALUEBhMCMYmUwWjAN
BgkqhkiG9w0BAQEFAANJADBGAkEAX7K+pve004qILNNw3kPVWXrd1qZV4yeOIPdh
C8/V5Yucq5tMWY3L1W6DC0p256bvGqzd5fhqSkOhBVnNJ1Y/KQIBA6A0MDIGCSqG
S1b3DQEJJDjElMCMwIQYDVR0RBBoGIIWdnBuMzAwMC1uYW11LmNpc2NvLmNvbTAN
BgkqhkiG9w0BAQQFAANBABzcG3IKaWnDLFtrNf1QDi+d7w8dxPu74b/BRHn9fsKI
X6+X0ed0EuEgm1/2nfj8Ux0nV5F/c5wukUfysMmJ/ak=
-----END NEW CERTIFICATE REQUEST-----
```

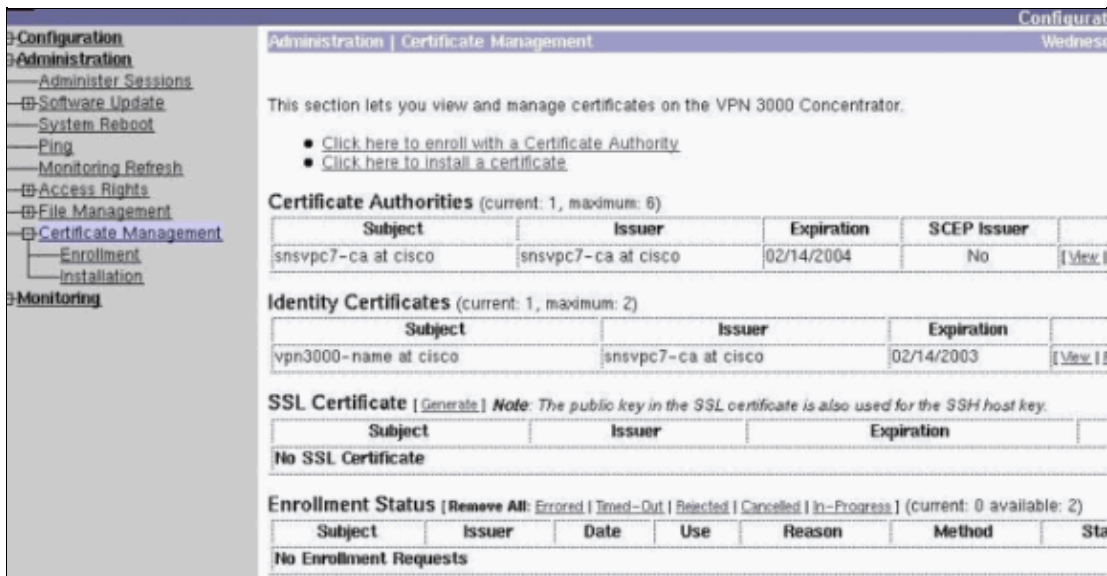
2. Point your browser to your CA server, check **Request a certificate**, and click **Next**.

3. Check **Advanced Request**, click **Next**, and select **Submit a certificate request using a base64 encoded PKCS #10 file or a renewal request using a base64 encoded PKCS #7 file**.
4. Click **Next**. Cut and paste the text of the certificate request shown previously in the text area. Click **Submit**.
5. Based on how the CA server is configured, you can click **Download CA certificate**. Or as soon the certificate has been issued by the CA, go back to your CA server and check **Check on a pending certificate**.
6. Click **Next**, select your request, and click **Next** again.
7. Click **Download CA certificate**, and save the file on the local disk.
8. On the VPN 3000 Concentrator, select **Administration > Certificate Management > Install**, and click **Install certificate obtained via enrollment**.

You then see your pending request with a status of "In Progress," as in this image.



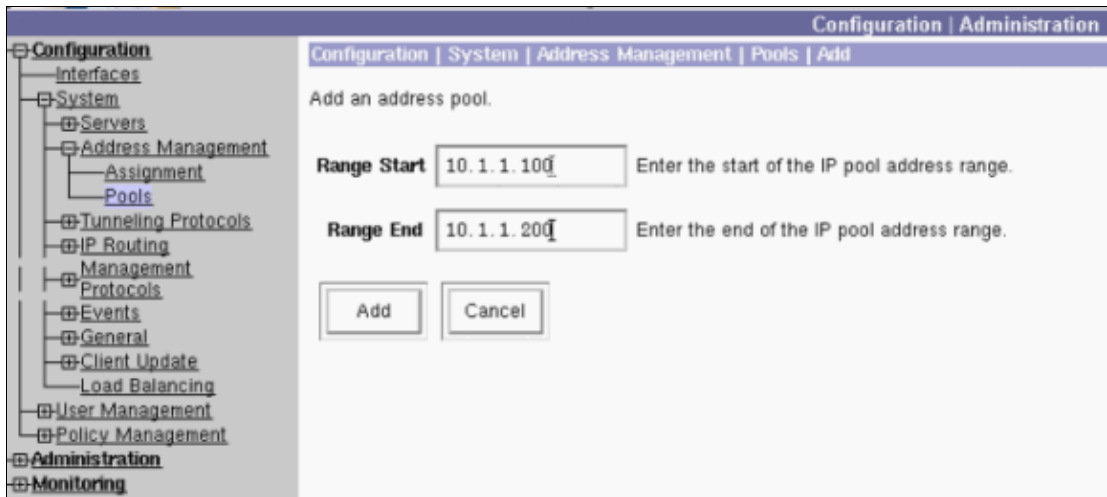
9. Click **Install**, followed by **Upload File from Workstation**.
10. Click **Browse** and select the file that contains your certificate issued by the CA.
11. Highlight the filename and click **Install**.
12. Select **Administration > Certificate Management**. A screen similar to this image appears.



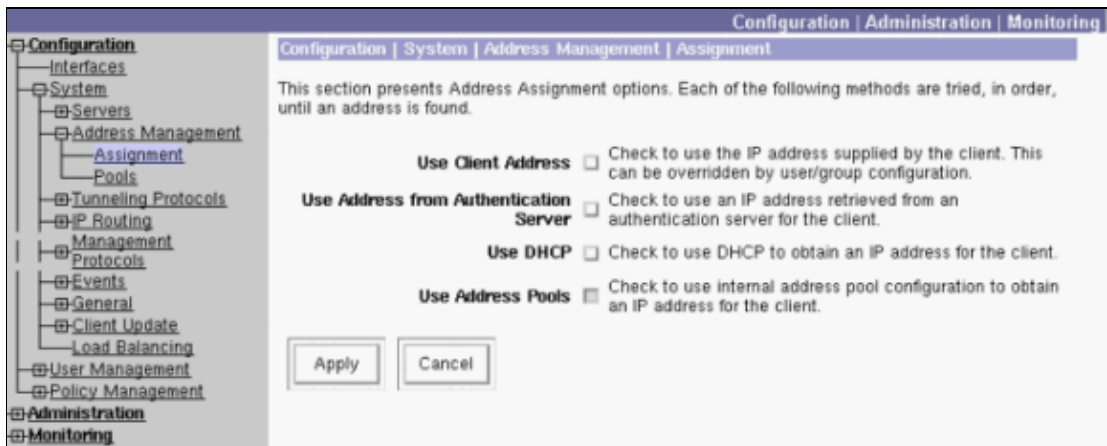
## Configure a Pool for the Clients

Complete this procedure in order to configure a pool for the clients:

1. In order to assign an available range of IP addresses, point a browser to the inside interface of the VPN 3000 Concentrator and select **Configuration > System > Address Management > Pools > Add**.
2. Specify a range of IP addresses that do not conflict with any other devices on the inside network, and click **Add**.



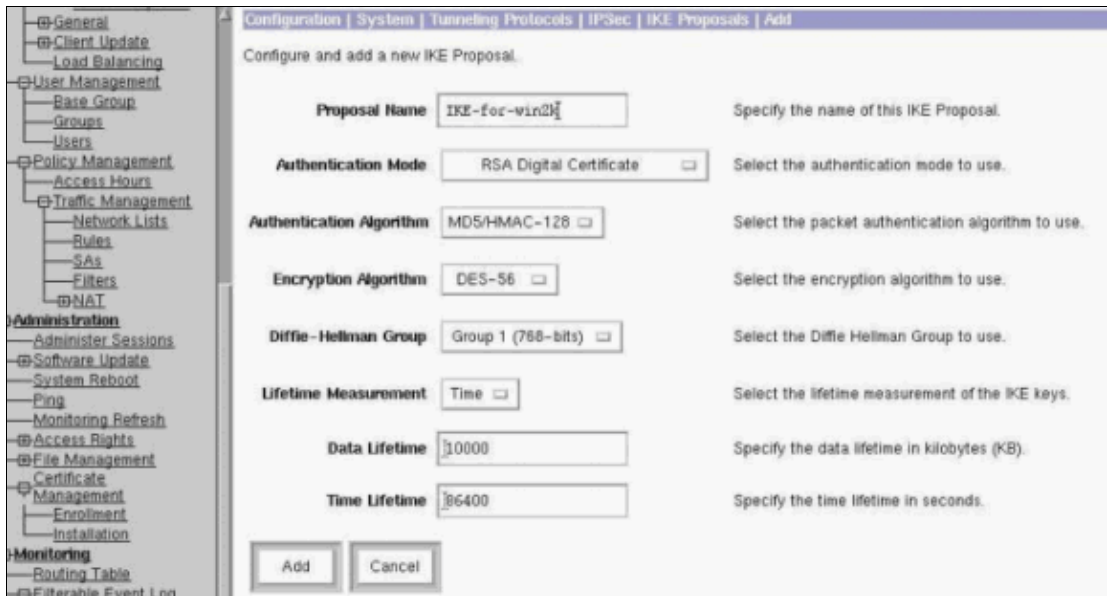
3. In order to tell the VPN 3000 Concentrator to use the pool, select **Configuration > System > Address Management > Assignment**, check the **Use Address Pools** box, and click **Apply**, as in this image.



## Configure an IKE Proposal

Complete these steps in order to configure an IKE proposal:

1. Select **Configuration > System > Tunneling Protocols > IPSec > IKE Proposals**, click **Add** and select the parameters, as shown in this image.



2. Click **Add**, highlight the new proposal in the right column, and click **Activate**.

## Configure the SA

Complete this procedure in order to configure the Security Association (SA):

1. Select **Configuration > Policy Management > Traffic Management > SA** and click **ESP-L2TP-TRANSPORT**.

If this SA is not available or if you use it for some other purpose, create a new SA similar to this one. Different settings for the SA are acceptable. Change this parameter based on your security policy.

2. Select the digital certificate that you have configured previously under the **Digital Certificate** pull-down menu. Select the **IKE-for-win2k** Internet Key Exchange (IKE) proposal.

**Note:** This is not mandatory. When the L2TP/IPSec client connects to the VPN Concentrator, all the IKE proposals configured under the active column of the page **Configuration > System > Tunneling Protocols > IPsec > IKE Proposals** are tried in order.

This image shows the configuration needed for the SA:



## Configure the Group and User

Complete this procedure in order to configure the Group and User:

1. Select **Configuration > User Management > Base Group**.
2. Under the General tab, make sure that **L2TP over IPsec** is checked.
3. Under the IPsec tab, select the **ESP-L2TP-TRANSPORT SA**.
4. Under the PPTP/L2TP tab, uncheck all the **L2TP Encryption** options.
5. Select **Configuration > User Management > Users** and click **Add**.
6. Enter the name and password that you use to connect from your Windows 2000 Client. Make sure that you select **Base Group** under the Group Selection.
7. Under the General tab, check the **L2TP over IPsec** tunneling protocol.
8. Under the IPsec tab, select the **ESP-L2TP-TRANSPORT SA**.
9. Under the PPTP/L2TP tab, uncheck all the **L2TP Encryption** options, and click **Add**.

You are now able to connect with the help of the L2TP/IPsec Windows 2000 Client.

**Note:** You have chosen to configure the base group to accept the remote L2TP/IPsec connection. It is also possible to configure a group that matches the Organization Unit (OU) field of the SA to accept the incoming connection. The configuration is identical.

## Debug Information

```
269 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3868 10.48.66.76
Mismatched attr types for class DH Group:
Rcv'd: Oakley Group 2
Cfg'd: Oakley Group 7
```

```
271 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3869 10.48.66.76
Phase 1 failure against global IKE proposal # 16:
Mismatched attr types for class DH Group:
Rcv'd: Oakley Group 2
Cfg'd: Oakley Group 1
```

274 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3870 10.48.66.76  
Proposal # 1, Transform # 2, Type ISAKMP, Id IKE  
Parsing received transform:  
Phase 1 failure against global IKE proposal # 1:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

279 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3871 10.48.66.76  
Phase 1 failure against global IKE proposal # 2:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

282 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3872 10.48.66.76  
Phase 1 failure against global IKE proposal # 3:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

285 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3873 10.48.66.76  
Phase 1 failure against global IKE proposal # 4:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 2  
Cfg'd: Oakley Group 1

288 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3874 10.48.66.76  
Phase 1 failure against global IKE proposal # 5:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 2  
Cfg'd: Oakley Group 1

291 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3875 10.48.66.76  
Phase 1 failure against global IKE proposal # 6:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

294 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3876 10.48.66.76  
Phase 1 failure against global IKE proposal # 7:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

297 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3877 10.48.66.76  
Phase 1 failure against global IKE proposal # 8:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

300 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3878 10.48.66.76  
Phase 1 failure against global IKE proposal # 9:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

303 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3879 10.48.66.76  
Phase 1 failure against global IKE proposal # 10:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 2  
Cfg'd: Oakley Group 1

306 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3880 10.48.66.76  
Phase 1 failure against global IKE proposal # 11:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 2



Cfg'd: Oakley Group 1

309 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3881 10.48.66.76  
Phase 1 failure against global IKE proposal # 12:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

312 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3882 10.48.66.76  
Phase 1 failure against global IKE proposal # 13:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

315 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3883 10.48.66.76  
Phase 1 failure against global IKE proposal # 14:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 2  
Cfg'd: Oakley Group 1

318 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3884 10.48.66.76  
Phase 1 failure against global IKE proposal # 15:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 2  
Cfg'd: Oakley Group 7

321 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3885 10.48.66.76  
Phase 1 failure against global IKE proposal # 16:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 2  
Cfg'd: Oakley Group 1

324 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3886 10.48.66.76  
Proposal # 1, Transform # 3, Type ISAKMP, Id IKE  
Parsing received transform:  
Phase 1 failure against global IKE proposal # 1:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

329 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3887 10.48.66.76  
Phase 1 failure against global IKE proposal # 2:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

332 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3888 10.48.66.76  
Phase 1 failure against global IKE proposal # 3:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

335 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3889 10.48.66.76  
Phase 1 failure against global IKE proposal # 4:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

338 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3890 10.48.66.76  
Phase 1 failure against global IKE proposal # 5:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

341 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3891 10.48.66.76  
Phase 1 failure against global IKE proposal # 6:

Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

344 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3892 10.48.66.76  
Phase 1 failure against global IKE proposal # 7:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

347 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3893 10.48.66.76  
Phase 1 failure against global IKE proposal # 8:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

350 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3894 10.48.66.76  
Phase 1 failure against global IKE proposal # 9:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

353 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3895 10.48.66.76  
Phase 1 failure against global IKE proposal # 10:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

356 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3896 10.48.66.76  
Phase 1 failure against global IKE proposal # 11:  
Mismatched attr types for class Hash Alg:  
Rcv'd: SHA  
Cfg'd: MD5

358 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3897 10.48.66.76  
Phase 1 failure against global IKE proposal # 12:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

361 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3898 10.48.66.76  
Phase 1 failure against global IKE proposal # 13:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

364 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3899 10.48.66.76  
Phase 1 failure against global IKE proposal # 14:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

367 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3900 10.48.66.76  
Phase 1 failure against global IKE proposal # 15:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 7

370 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3901 10.48.66.76  
Phase 1 failure against global IKE proposal # 16:  
Mismatched attr types for class Hash Alg:  
Rcv'd: SHA  
Cfg'd: MD5

372 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3902 10.48.66.76  
Proposal # 1, Transform # 4, Type ISAKMP, Id IKE

Parsing received transform:  
Phase 1 failure against global IKE proposal # 1:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

377 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3903 10.48.66.76  
Phase 1 failure against global IKE proposal # 2:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

380 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3904 10.48.66.76  
Phase 1 failure against global IKE proposal # 3:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

383 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3905 10.48.66.76  
Phase 1 failure against global IKE proposal # 4:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

386 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3906 10.48.66.76  
Phase 1 failure against global IKE proposal # 5:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

389 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3907 10.48.66.76  
Phase 1 failure against global IKE proposal # 6:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

392 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3908 10.48.66.76  
Phase 1 failure against global IKE proposal # 7:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

395 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3909 10.48.66.76  
Phase 1 failure against global IKE proposal # 8:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

398 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3910 10.48.66.76  
Phase 1 failure against global IKE proposal # 9:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

401 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3911 10.48.66.76  
Phase 1 failure against global IKE proposal # 10:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

404 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3912 10.48.66.76  
Phase 1 failure against global IKE proposal # 11:  
Mismatched attr types for class Auth Method:  
Rcv'd: RSA signature with Certificates  
Cfg'd: Preshared Key

407 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3913 10.48.66.76  
Phase 1 failure against global IKE proposal # 12:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

410 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3914 10.48.66.76  
Phase 1 failure against global IKE proposal # 13:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 2

413 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3915 10.48.66.76  
Phase 1 failure against global IKE proposal # 14:  
Mismatched attr types for class Encryption Alg:  
Rcv'd: DES-CBC  
Cfg'd: Triple-DES

416 02/15/2002 12:47:24.430 SEV=8 IKEDBG/0 RPT=3916 10.48.66.76  
Phase 1 failure against global IKE proposal # 15:  
Mismatched attr types for class DH Group:  
Rcv'd: Oakley Group 1  
Cfg'd: Oakley Group 7

419 02/15/2002 12:47:24.430 SEV=7 IKEDBG/28 RPT=20 10.48.66.76  
IKE SA Proposal # 1, Transform # 4 acceptable  
Matches global IKE entry # 16

420 02/15/2002 12:47:24.440 SEV=9 IKEDBG/0 RPT=3917 10.48.66.76  
constructing ISA\_SA for isakmp

421 02/15/2002 12:47:24.490 SEV=8 IKEDBG/0 RPT=3918 10.48.66.76  
SENDING Message (msgid=0) with payloads :  
HDR + SA (1) + NONE (0) ... total length : 80

423 02/15/2002 12:47:24.540 SEV=8 IKEDBG/0 RPT=3919 10.48.66.76  
RECEIVED Message (msgid=0) with payloads :  
HDR + KE (4) + NONCE (10) + NONE (0) ... total length : 152

425 02/15/2002 12:47:24.540 SEV=8 IKEDBG/0 RPT=3920 10.48.66.76  
RECEIVED Message (msgid=0) with payloads :  
HDR + KE (4) + NONCE (10) + NONE (0) ... total length : 152

427 02/15/2002 12:47:24.540 SEV=9 IKEDBG/0 RPT=3921 10.48.66.76  
processing ke payload

428 02/15/2002 12:47:24.540 SEV=9 IKEDBG/0 RPT=3922 10.48.66.76  
processing ISA\_KE

429 02/15/2002 12:47:24.540 SEV=9 IKEDBG/1 RPT=104 10.48.66.76  
processing nonce payload

430 02/15/2002 12:47:24.600 SEV=9 IKEDBG/0 RPT=3923 10.48.66.76  
constructing ke payload

431 02/15/2002 12:47:24.600 SEV=9 IKEDBG/1 RPT=105 10.48.66.76  
constructing nonce payload

432 02/15/2002 12:47:24.600 SEV=9 IKEDBG/0 RPT=3924 10.48.66.76  
constructing certreq payload

433 02/15/2002 12:47:24.600 SEV=9 IKEDBG/0 RPT=3925 10.48.66.76  
Using initiator's certreq payload data

434 02/15/2002 12:47:24.600 SEV=9 IKEDBG/46 RPT=61 10.48.66.76  
constructing Cisco Unity VID payload

435 02/15/2002 12:47:24.600 SEV=9 IKEDBG/46 RPT=62 10.48.66.76  
constructing xauth V6 VID payload

436 02/15/2002 12:47:24.600 SEV=9 IKEDBG/48 RPT=39 10.48.66.76  
Send IOS VID

437 02/15/2002 12:47:24.600 SEV=9 IKEDBG/38 RPT=20 10.48.66.76  
Constructing VPN 3000 spoofing IOS Vendor ID payload  
(version: 1.0.0, capabilities: 20000001)

439 02/15/2002 12:47:24.600 SEV=9 IKEDBG/46 RPT=63 10.48.66.76  
constructing VID payload

440 02/15/2002 12:47:24.600 SEV=9 IKEDBG/48 RPT=40 10.48.66.76  
Send Altiga GW VID

441 02/15/2002 12:47:24.600 SEV=9 IKEDBG/0 RPT=3926 10.48.66.76  
Generating keys for Responder...

442 02/15/2002 12:47:24.610 SEV=8 IKEDBG/0 RPT=3927 10.48.66.76  
SENDING Message (msgid=0) with payloads :  
HDR + KE (4) + NONCE (10) + CERT\_REQ (7) + VENDOR (13) + VENDOR (13)  
+ VENDOR (13) + VENDOR (13) + NONE (0) ... total length : 229

445 02/15/2002 12:47:24.640 SEV=8 IKEDBG/0 RPT=3928 10.48.66.76  
RECEIVED Message (msgid=0) with payloads :  
HDR + ID (5) + CERT (6) + SIG (9) + CERT\_REQ (7) + NONE (0)  
... total length : 1186

448 02/15/2002 12:47:24.640 SEV=9 IKEDBG/1 RPT=106 10.48.66.76  
Processing ID

449 02/15/2002 12:47:24.640 SEV=9 IKEDBG/0 RPT=3929 10.48.66.76  
processing cert payload

450 02/15/2002 12:47:24.640 SEV=9 IKEDBG/1 RPT=107 10.48.66.76  
processing RSA signature

451 02/15/2002 12:47:24.640 SEV=9 IKEDBG/0 RPT=3930 10.48.66.76  
computing hash

452 02/15/2002 12:47:24.650 SEV=9 IKEDBG/0 RPT=3931 10.48.66.76  
processing cert request payload

453 02/15/2002 12:47:24.650 SEV=9 IKEDBG/0 RPT=3932 10.48.66.76  
Storing cert request payload for use in MM msg 4

454 02/15/2002 12:47:24.650 SEV=9 IKEDBG/23 RPT=20 10.48.66.76  
Starting group lookup for peer 10.48.66.76

455 02/15/2002 12:47:24.650 SEV=9 IKE/21 RPT=12 10.48.66.76  
No Group found by matching IP Address of Cert peer 10.48.66.76

456 02/15/2002 12:47:24.650 SEV=9 IKE/20 RPT=12 10.48.66.76  
No Group found by matching OU(s) from ID payload:  
ou=sns,

457 02/15/2002 12:47:24.650 SEV=9 IKE/0 RPT=12 10.48.66.76  
Group [VPNC\_Base\_Group]  
No Group name for IKE Cert session, defaulting to BASE GROUP

459 02/15/2002 12:47:24.750 SEV=7 IKEDBG/0 RPT=3933 10.48.66.76  
Group [VPNC\_Base\_Group]  
Found Phase 1 Group (VPNC\_Base\_Group)

460 02/15/2002 12:47:24.750 SEV=7 IKEDBG/14 RPT=20 10.48.66.76  
Group [VPNC\_Base\_Group]  
Authentication configured for Internal

461 02/15/2002 12:47:24.750 SEV=9 IKEDBG/19 RPT=20 10.48.66.76  
Group [VPNC\_Base\_Group]  
IKEGetUserAttributes: default domain = fenetwork.com

462 02/15/2002 12:47:24.770 SEV=5 IKE/79 RPT=4 10.48.66.76  
Group [VPNC\_Base\_Group]  
Validation of certificate successful  
(CN=my\_name, SN=6102861F000000000005)

464 02/15/2002 12:47:24.770 SEV=7 IKEDBG/0 RPT=3934 10.48.66.76  
Group [VPNC\_Base\_Group]  
peer ID type 9 received (DER\_ASN1\_DN)

465 02/15/2002 12:47:24.770 SEV=9 IKEDBG/1 RPT=108 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing ID

466 02/15/2002 12:47:24.770 SEV=9 IKEDBG/0 RPT=3935 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing cert payload

467 02/15/2002 12:47:24.770 SEV=9 IKEDBG/1 RPT=109 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing RSA signature

468 02/15/2002 12:47:24.770 SEV=9 IKEDBG/0 RPT=3936 10.48.66.76  
Group [VPNC\_Base\_Group]  
computing hash

469 02/15/2002 12:47:24.800 SEV=9 IKEDBG/46 RPT=64 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing dpd vid payload

470 02/15/2002 12:47:24.800 SEV=8 IKEDBG/0 RPT=3937 10.48.66.76  
SENDING Message (msgid=0) with payloads :  
HDR + ID (5) + CERT (6) + SIG (9) + VENDOR (13) + NONE (0)  
... total length : 1112

473 02/15/2002 12:47:24.800 SEV=4 IKE/119 RPT=4 10.48.66.76  
Group [VPNC\_Base\_Group]  
PHASE 1 COMPLETED

474 02/15/2002 12:47:24.800 SEV=6 IKE/121 RPT=4 10.48.66.76  
Keep-alive type for this connection: None

475 02/15/2002 12:47:24.800 SEV=6 IKE/122 RPT=4 10.48.66.76  
Keep-alives configured on but peer does not support keep-alives (type = None)

476 02/15/2002 12:47:24.800 SEV=7 IKEDBG/0 RPT=3938 10.48.66.76  
Group [VPNC\_Base\_Group]  
Starting phase 1 rekey timer: 21600000 (ms)

477 02/15/2002 12:47:24.810 SEV=8 IKEDBG/0 RPT=3939 10.48.66.76  
RECEIVED Message (msgid=781ceadc) with payloads :  
HDR + HASH (8) + SA (1) + NONCE (10) + ID (5) + ID (5) + NONE (0)  
... total length : 1108

480 02/15/2002 12:47:24.810 SEV=9 IKEDBG/0 RPT=3940 10.48.66.76  
Group [VPNC\_Base\_Group]  
processing hash

481 02/15/2002 12:47:24.810 SEV=9 IKEDBG/0 RPT=3941 10.48.66.76

Group [VPNC\_Base\_Group]  
processing SA payload

482 02/15/2002 12:47:24.810 SEV=9 IKEDBG/1 RPT=110 10.48.66.76  
Group [VPNC\_Base\_Group]  
processing nonce payload

483 02/15/2002 12:47:24.810 SEV=9 IKEDBG/1 RPT=111 10.48.66.76  
Group [VPNC\_Base\_Group]  
Processing ID

484 02/15/2002 12:47:24.810 SEV=5 IKE/25 RPT=4 10.48.66.76  
Group [VPNC\_Base\_Group]  
Received remote Proxy Host data in ID Payload:  
Address 10.48.66.76, Protocol 17, Port 1701

487 02/15/2002 12:47:24.810 SEV=9 IKEDBG/1 RPT=112 10.48.66.76  
Group [VPNC\_Base\_Group]  
Processing ID

488 02/15/2002 12:47:24.810 SEV=5 IKE/24 RPT=4 10.48.66.76  
Group [VPNC\_Base\_Group]  
Received local Proxy Host data in ID Payload:  
Address 10.48.66.109, Protocol 17, Port 0

491 02/15/2002 12:47:24.810 SEV=8 IKEDBG/0 RPT=3942  
QM IsRekeyed old sa not found by addr

492 02/15/2002 12:47:24.810 SEV=5 IKE/66 RPT=4 10.48.66.76  
Group [VPNC\_Base\_Group]  
IKE Remote Peer configured for SA: ESP-L2TP-TRANSPORT

493 02/15/2002 12:47:24.810 SEV=9 IKEDBG/0 RPT=3943 10.48.66.76  
Group [VPNC\_Base\_Group]  
processing IPSEC SA

494 02/15/2002 12:47:24.810 SEV=7 IKEDBG/27 RPT=4 10.48.66.76  
Group [VPNC\_Base\_Group]  
IPSec SA Proposal # 1, Transform # 1 acceptable

495 02/15/2002 12:47:24.810 SEV=7 IKEDBG/0 RPT=3944 10.48.66.76  
Group [VPNC\_Base\_Group]  
IKE: requesting SPI!

496 02/15/2002 12:47:24.810 SEV=8 IKEDBG/6 RPT=4  
IKE got SPI from key engine: SPI = 0x10d19e33

497 02/15/2002 12:47:24.810 SEV=9 IKEDBG/0 RPT=3945 10.48.66.76  
Group [VPNC\_Base\_Group]  
oakley constucting quick mode

498 02/15/2002 12:47:24.810 SEV=9 IKEDBG/0 RPT=3946 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing blank hash

499 02/15/2002 12:47:24.820 SEV=9 IKEDBG/0 RPT=3947 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing ISA\_SA for ipsec

500 02/15/2002 12:47:24.820 SEV=9 IKEDBG/1 RPT=113 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing ipsec nonce payload

501 02/15/2002 12:47:24.820 SEV=9 IKEDBG/1 RPT=114 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing proxy ID

502 02/15/2002 12:47:24.820 SEV=7 IKEDBG/0 RPT=3948 10.48.66.76  
Group [VPNC\_Base\_Group]  
Transmitting Proxy Id:  
Remote host: 10.48.66.76 Protocol 17 Port 1701  
Local host: 10.48.66.109 Protocol 17 Port 0

506 02/15/2002 12:47:24.820 SEV=9 IKEDBG/0 RPT=3949 10.48.66.76  
Group [VPNC\_Base\_Group]  
constructing qm hash

507 02/15/2002 12:47:24.820 SEV=8 IKEDBG/0 RPT=3950 10.48.66.76  
SENDING Message (msgid=781ceadc) with payloads :  
HDR + HASH (8) + SA (1) + NONCE (10) + ID (5) + ID (5) + NONE (0)  
... total length : 156

510 02/15/2002 12:47:24.820 SEV=8 IKEDBG/0 RPT=3951 10.48.66.76  
RECEIVED Message (msgid=781ceadc) with payloads :  
HDR + HASH (8) + NONE (0) ... total length : 48

512 02/15/2002 12:47:24.830 SEV=9 IKEDBG/0 RPT=3952 10.48.66.76  
Group [VPNC\_Base\_Group]  
processing hash

513 02/15/2002 12:47:24.830 SEV=9 IKEDBG/0 RPT=3953 10.48.66.76  
Group [VPNC\_Base\_Group]  
loading all IPSEC SAs

514 02/15/2002 12:47:24.830 SEV=9 IKEDBG/1 RPT=115 10.48.66.76  
Group [VPNC\_Base\_Group]  
Generating Quick Mode Key!

515 02/15/2002 12:47:24.830 SEV=9 IKEDBG/1 RPT=116 10.48.66.76  
Group [VPNC\_Base\_Group]  
Generating Quick Mode Key!

516 02/15/2002 12:47:24.830 SEV=7 IKEDBG/0 RPT=3954 10.48.66.76  
Group [VPNC\_Base\_Group]  
Loading host:  
Dst: 10.48.66.109  
Src: 10.48.66.76

517 02/15/2002 12:47:24.830 SEV=4 IKE/49 RPT=4 10.48.66.76  
Group [VPNC\_Base\_Group]  
Security negotiation complete for User ()  
Responder, Inbound SPI = 0x10d19e33, Outbound SPI = 0x15895ab9

520 02/15/2002 12:47:24.830 SEV=8 IKEDBG/7 RPT=4  
IKE got a KEY\_ADD msg for SA: SPI = 0x15895ab9

521 02/15/2002 12:47:24.830 SEV=8 IKEDBG/0 RPT=3955  
pitcher: rcv KEY\_UPDATE, spi 0x10d19e33

522 02/15/2002 12:47:24.830 SEV=4 IKE/120 RPT=4 10.48.66.76  
Group [VPNC\_Base\_Group]  
PHASE 2 COMPLETED (msgid=781ceadc)

523 02/15/2002 12:47:24.840 SEV=8 IKEDBG/0 RPT=3956  
pitcher: recv KEY\_SA\_ACTIVE spi 0x10d19e33

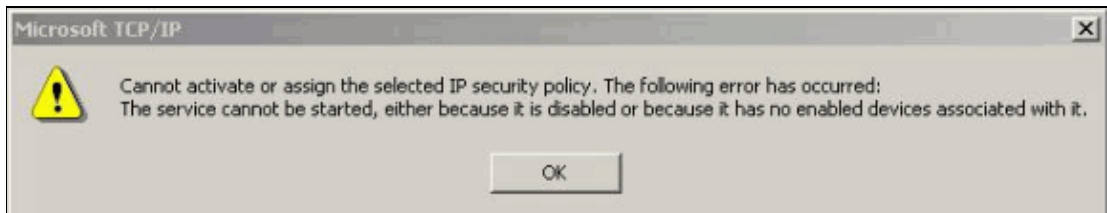
524 02/15/2002 12:47:24.840 SEV=8 IKEDBG/0 RPT=3957  
KEY\_SA\_ACTIVE no old rekey centry found with new spi 0x10d19e33, mess\_id 0x0



# Troubleshoot Information

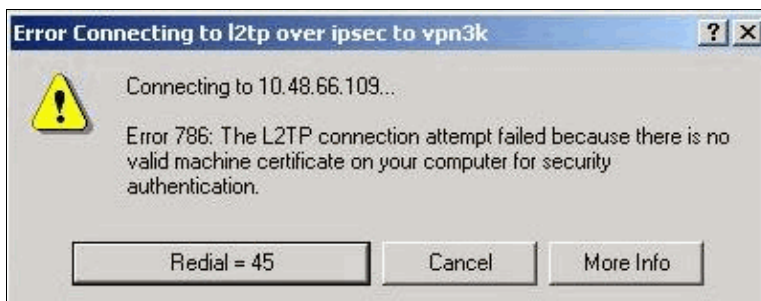
This section illustrates some common problems and the troubleshooting methods for each.

- The server cannot be started.



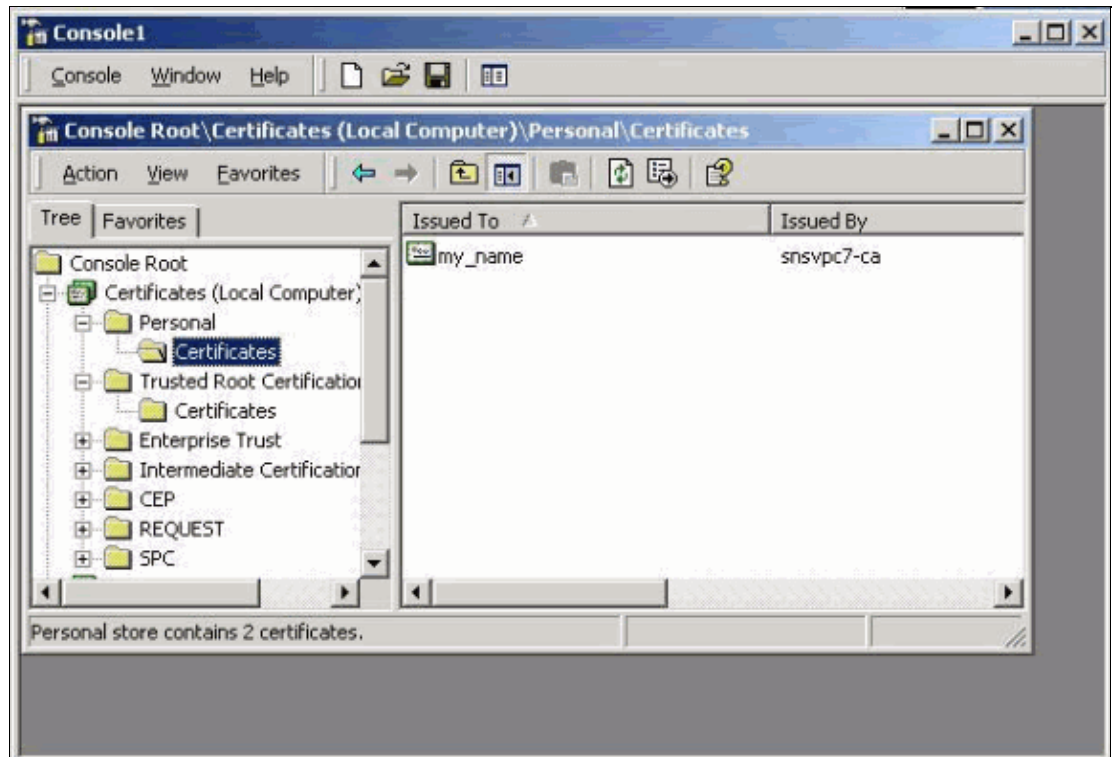
Most likely, the IPsec service is not started. Select **Start > Programs > Administrative tools > Service** and make sure that the **IPSec service** is enabled.

- Error 786: No valid machine certificate.



1. This error indicates a problem with the certificate on the local machine. In order to easily look at your certificate, select **Start > Run**, and execute MMC. Click **Console** and choose **Add/Remove Snap-in**. Click **Add** and choose **Certificate** from the list. When a window appears that asks you the scope of the certificate, choose **Computer Account**.

Now you can verify that the certificate of the CA server is located under the **Trusted Root Certification Authorities**. You can also verify that you have a certificate by selecting **Console Root > Certificate (Local Computer) > Personal > Certificates**, as shown in this image.

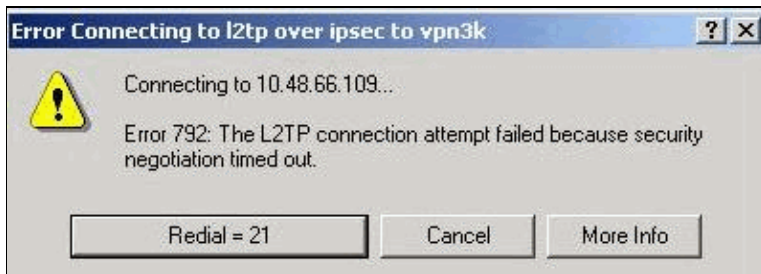


2. Click the **certificate**. Verify that everything is correct. In this example, there is a private key associated with the certificate. However, this certificate has expired. This is the cause of the problem.



- Error 792: Security negotiation timeout.

This message appears after a long period.



Turn on the relevant debugs as explained in the Cisco VPN 3000 Concentrator FAQ. Read through them. You need to see something similar to this output:

```
9337 02/15/2002 15:06:13.500 SEV=8 IKEDBG/0 RPT=7002 10.48.66.76
Phase 1 failure against global IKE proposal # 6:
Mismatched attr types for class DH Group:
Rcv'd: Oakley Group 1
Cfg'd: Oakley Group 2

9340 02/15/2002 15:06:13.510 SEV=8 IKEDBG/0 RPT=7003 10.48.66.76
Phase 1 failure against global IKE proposal # 7:
Mismatched attr types for class Auth Method:
Rcv'd: RSA signature with Certificates
Cfg'd: Preshared Key

9343 02/15/2002 15:06:13.510 SEV=8 IKEDBG/0 RPT=7004 10.48.66.76
Phase 1 failure against global IKE proposal # 8:
Mismatched attr types for class DH Group:
Rcv'd: Oakley Group 1
Cfg'd: Oakley Group 7

9346 02/15/2002 15:06:13.510 SEV=7 IKEDBG/0 RPT=7005 10.48.66.76
All SA proposals found unacceptable

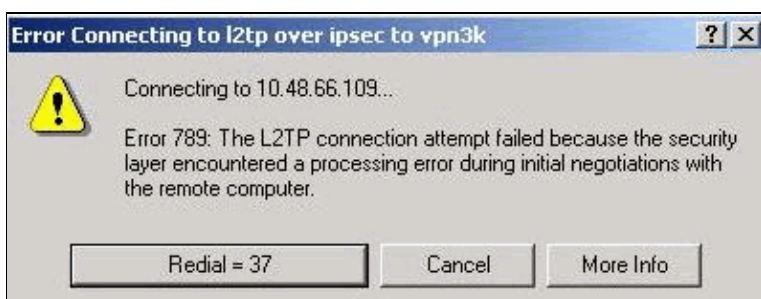
9347 02/15/2002 15:06:13.510 SEV=4 IKE/48 RPT=37 10.48.66.76
Error processing payload: Payload ID: 1

9348 02/15/2002 15:06:13.510 SEV=9 IKEDBG/0 RPT=7006 10.48.66.76
IKE SA MM:261e40dd terminating:
flags 0x01000002, refcnt 0, tuncnt 0

9349 02/15/2002 15:06:13.510 SEV=9 IKEDBG/0 RPT=7007
sending delete message
```

This indicates that the IKE proposal has not been configured properly. Verify the information from the Configuring an IKE Proposal section of this document.

- Error 789: Security layer encounters a processing error.



Turn on the relevant debugs as explained in the Cisco VPN 3000 Concentrator FAQ. Read through them. You need to see something similar to this output:

```
11315 02/15/2002 15:36:32.030 SEV=8 IKEDBG/0 RPT=7686
```

```
Proposal # 1, Transform # 2, Type ESP, Id DES-CBC
Parsing received transform:
  Phase 2 failure:
  Mismatched attr types for class Encapsulation:
    Rcv'd: Transport
    Cfg'd: Tunnel
```

```
11320 02/15/2002 15:36:32.030 SEV=5 IKEDBG/0 RPT=7687
AH proposal not supported
```

```
11321 02/15/2002 15:36:32.030 SEV=4 IKE/0 RPT=27 10.48.66.76
Group [VPNC_Base_Group]
All IPSec SA proposals found unacceptable!
```

- **Version Used**

Select **Monitoring > System Status** to view this output:

```
VPN Concentrator Type: 3005
Bootcode Rev: Altiga Networks/VPN Concentrator Version 2.2.int_9 Jan 19 2000 05:36:4
Software Rev: Cisco Systems, Inc./VPN 3000 Concentrator Version 3.5.Rel Nov 27 2001
Up For: 44:39:48
Up Since: 02/13/2002 15:49:59
RAM Size: 32 MB
```

## Related Information

- **IPSec Negotiation/IKE Protocols Product Support**
- **Technical Support – Cisco Systems**

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