



The bridge to possible

Avis de produit en fin de vie

Cisco public

Annonce d'arrêt de commercialisation et de fin de vie de Cisco Unity Connection - Perpetual

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Vue d'ensemble

EOL13550 - Modifié

Cisco annonce la date d'arrêt de commercialisation et de fin de vie de Cisco Unity Connection - Perpetual. Les clients ont jusqu'au 23 janvier 2021 pour commander les produits concernés. Le centre d'assistance technique de Cisco (TAC) continuera de prendre en charge les clients dont les contrats de service sont en cours, comme illustré dans le tableau 1 du bulletin de fin de vie des produits. Le tableau 1 décrit les étapes et donne les définitions et les dates relatives aux produits concernés. Le tableau 2 répertorie les numéros de référence des pièces du produit qui est l'objet du présent avis. Pour les clients dont les contrats de service et d'assistance sont en cours et qui ont été payés, la prise en charge se fera selon les modalités desdits contrats.

Renewing to Collaboration Flex Plan

Cisco is committed to long-term support for our customers with on-premises calling deployments. We are also committed to supporting our customers as they move to cloud calling. Our Collaboration Flex Plan supports both deployment models. In September 2021, we announced that customers with perpetual on-premises calling deployments should renew to Collaboration Flex Plan. Some of the customer benefits of Flex Plan include:

- Flexible payment methods - monthly, annual, and full
- Software Support that is included - never find yourself uncovered
- Simplified licensing structure
- Better license entitlements to Cisco Collaboration solutions
- An easy migration to the cloud

The last day to renew Software Support Services (SWSS) for perpetual on-premises calling has been moved up to October 30, 2021. Customers who need additional licensing and / or to renew software support after this date will be able to get full support for their on-premises calling deployments by renewing to Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

Fin-de-La vie Les jalons

Tableau 1. Étapes et dates relatives à la fin de vie de Cisco Unity Connection - Perpetual

Étape	Définition	Date
Date d'annonce de fin de vie	Date à laquelle le document annonçant la fin de commercialisation et la fin de vie d'un produit est diffusé au grand public.	23 septembre 2020
Date de fin de	Date limite de commande du produit auprès des points de vente Cisco.	23 janvier 2021

Étape	Définition	Date
commercialisation: App SW,Licence	Passée cette date, le produit ne sera plus en vente.	
Dernière date de livraison: App SW,Licence	Date limite jusqu'à laquelle une livraison pourra être demandée à Cisco et/ou ses sous-traitants. La date de livraison réelle dépend du délai d'exécution.	23 avril 2021
Date de la dernière version de maintenance: App SW	Dernière date à laquelle les équipes techniques de Cisco peuvent proposer une version de maintenance finale ou un correctif. Après cette date, les équipes techniques de Cisco ne seront plus chargées de développer, réparer, gérer ou tester les logiciels du produit.	23 janvier 2022
Date de dernière modification des contrats de service: App SW	Pour les équipements et les logiciels non couverts par un contrat de service et d'assistance, dernière date à laquelle il est possible de commander un nouveau contrat de service et d'assistance, ou d'ajouter un équipement et/ou un logiciel à un contrat de service et d'assistance existant.	23 janvier 2022
Date de l'arrêt des renouvellements de contrats de service: App SW	Date limite pour prolonger ou reconduire un contrat de service pour le produit.	23 janvier 2022
Date de fin d'assistance: App SW	La date jusqu'à laquelle le client peut bénéficier d'une assistance et de réparations du produit selon les modalités du contrat de service ou les conditions générales de la garantie. Après cette date, le produit ne fait plus l'objet de services d'assistance et est considéré comme obsolète.	31 janvier 2024

HW = Matériel OS SW = Système d'exploitation App. SW = Logiciel d'application

Produit partie nombres

Tableau 2. Numéros de référence des pièces du produit affecté par le présent avis

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UNITYCN12-K9	Unity Connection 12.x Software (E-Delivery Only)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CUC-SL-EXRTKY-K9=	Export Restricted Authorization Key for CUC -Smart Licensing	CUCM-SL-EXRTKY-K9=	Export Restricted Authorization Key for CUCM-Smart Licensing	-
LIC-SPCHVIEW-1MO	SpeechView for Unity Connection - 1 month license	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
LIC-SPCHVIEW-1YR	SpeechView for Unity Connection - 1 Year	See Product Migration Options section for	SpeechView Feature under Cisco Collaboration FLEX	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
	license	details.	Plan 3.0	
LIC-SPVIEWPRO-1MO	SpeechView Pro for Unity Connection - 1 Month License	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
L-SPCHVIEWPRO-1YR	SpeechView Pro for Unity Connection 8.x 1 Year license	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
L-SPEECHVIEW-1YR	SpeechView for Unity Connection 8.x 1 year license	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
L-SPEECHVIEW-PAK	SpeechView for Unity Connection PAK	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
L-UCXN10-GOV-UPG	Unity Connection 10.x, SW Feature License Add-ons	There is currently no replacement product available for this product.	-	-
L-UCXN10-LICGV-UPG	Unity Connection 10.x, SW Feature License Add-ons	There is currently no replacement product available for this product.	-	-
L-UCXN10-LIC-UPG	Unity Connection 10.x, SW Feature License Add-ons	There is currently no replacement product available for this product.	-	-
L-UCXN11-LIC-UPG	Unity Connection 11.x, SW Feature License Add-ons	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UCXN11-BAS2ENH	One Unity Connection 11.x Bas to Enh Upgrade User	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
MIG-UCXN11-USR	Upg From Unity Cxn 2.x, 7.x, or 8.x to 11.x Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UCXN12-BAS2ENH	One Unity Connection 12.x Bas to Enh Upgrade User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UCXN-BAS-9TO11	Upgrade from Unity Cxn Basic 9.x-10.x to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UCXN-ENH-9TO11	Upgrade from Unity Cxn Enhanced 9.x-10.x to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UTY2CUC11-USR	Migrate From Unity to Unity Cxn 11.x Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UTYCXN-8TO10=	UNTYCXN - Migrate - 8x to 10x - Order correct license qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UTYCXN-8TO11=	UNTYCXN - Migrate - 8x to 11x - Order correct license qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MIG-UTYCXN-8TO9=	UNTYCXN - Migrate - 8x to 9x - Order correct license qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-UCXN11-VUP-XU-K9	Upgrade and Migration from Unity / Unity Cxn to Unity Cxn11x	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
R-UNITYCN11-K9	Unity Connection 11.x Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-UNITYCN11-K9-LAB	Unity Connection 11.x Lab Software Bundle	There is currently no replacement product available for this product.	-	-
R-UNITYCN11-VUP-K9	Upgrade and Migration from Unity or Unity Cxn to Unity Cxn11	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-UNITYCN11-XU-K9	Unity Connection 11.x Software - Export Unrestricted	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SPCHVIEW-NFR	Speechview NFR Kit - 5 Users for 1 Year	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
SPCHVIEW-PAK	SpeechView for Unity Connection 9.x PAK	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
SPEECHVIEW-1YR	SpeechView for Unity Connection 8.x 1 Year license	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
SPEECHVIEW-DEMO	SpeechView Demo License for 50 users for 6 months	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
SPEECHVIEW-NFR	Speechview NFR Kit - 5 Users for 1 Year	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-
SPEECHVIEWPRO-1YR	SpeechView Pro for Unity Connection 8.x 1 Year license	See Product Migration Options section for details.	SpeechView Feature under Cisco Collaboration FLEX Plan 3.0	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UCXN10-GOV-K9	Unity Connection 10.x Software	There is currently no replacement product available for this product.	-	-
UCXN-10TO12-SW-K9=	Unity Connection 10.x or later to 12.x Upgrade SW Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN10TO12SWXU-K9=	Unity Conn 10.x or later to 12.x Upg SW Kit-Exp Unrestricted	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN10-VUP-GOV-K9	Upgrade from Unity Cxn 2.x - 8.x to Unity Connection 10.x	There is currently no replacement product available for this product.	-	-
UCXN10-VUP-GOV-K9=	Upgrade from Unity Cxn 2.x or later to Unity Connection 10.x	There is currently no replacement product available for this product.	-	-
UCXN11-UTYMIG-K9=	Upg/Mig from Unity Cxn 1.x/Unity 4.x - 8.x to Unity Cxn 11x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN11-VER-UPG-K9=	Upgrade from Unity Cxn 2.x - 8.x to Unity Connection 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN11-VUP-XU-K9	Upgrade and Migration from Unity or Unity Cxn to Unity Cxn11	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN12-UTYMIG-K9=	Upg/Mig from Unity Cxn 2.x or later to Unity Cxn 12x	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UCXN12-VER-UPG-K9=	Upgrade from Unity Cxn 2.x or later to Unity Connection 12.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN12-VUP-XU-K9	Unity Conn 12.x Software - Export Unrestricted (E-Delivery)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-9TO10-GOV-K9=	Unity Connection 9.x to 10.x Upgrade SW Kit	There is currently no replacement product available for this product.	-	-
UCXN-9TO11-SW-K9=	Unity Connection 9.x-10.x to 11.x Upgrade SW Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN9TO11SW-XU-K9=	Unity Connection 9.x-10.x to 11.x Upgrade SW Kit-Exp XU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-BAS-10TO12UP=	Upgrade from Unity Cxn Basic 10.x or later to 12.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-BAS-10TO12UPG	Upgrade from Unity Cxn Basic 10.x or later to 12.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-BAS-9TO11-UP=	Upgrade from Unity Cxn Basic 9.x-10.x to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-BAS-9TO11-UPG	Upgrade from Unity Cxn Basic 9.x-10.x to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UCXN-DVOP-NU-HIP	Internal DVOP pid for tracking	There is currently no replacement product available for this product.	-	-
UCXN-ENH-10TO12UP=	Upgrade from Unity Cxn Enhanced 10.x or later to 12.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-ENH-10TO12UPG	Upgrade from Unity Cxn Enhanced 10.x or later to 12.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-ENH-9TO11-UP=	Upgrade from Unity Cxn Enhanced 9.x-10.x to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-ENH-9TO11-UPG	Upgrade from Unity Cxn Enhanced 9.x-10.x to 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCXN-MIG-CUECUC	Migrate From Unity Express v9+ to Unity Cxn 12.x	There is currently no replacement product available for this product.	-	-
UCXN-SC-10TO12-UPG	Upgrade from Unity Cxn Speech Connect 10.x or later to 12.x	There is currently no replacement product available for this product.	-	-
UCXN-SC-9TO11-UPG	Upgrade from Unity Cxn Speech Connect 9.x-10.x to 11.x	There is currently no replacement product available for this product.	-	-
UNCN11-MIG-XU-K9=	Mig from Unity Cxn 1.x/Unity 4.x - 8.x to Unity Cxn 11x XU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNCN11-UPG-XU-K9=	Upgrade from Unity Cxn 2.x - 8.x to Unity Connection 11.x XU	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UNCN12-MIG-XU-K9=	Mig from Unity Cxn 2.x or later to Unity Cxn 12x XU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNCN12-UPG-XU-K9=	Upgrade from Unity Cxn 2.x or later to Unity Connection 12.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNCN861-MIG-D-K9=	Unity Connection 8.6.1 Mig from Unity/UCXn 1.x - Domino	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNCN861-VUP-D-K9=	Unity Connection 8.6.1 Upgrade - Domino	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN10-ENH-USR	One Unity Connection 10.x Enhanced Voice Messaging User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN10-PAK	Unity Connection 10.x PAK	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN10-SC-GUEST	Speech Connect for Cisco Unity Connection 10.x Guest User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN10-SC-PORT	Unity Connection Speech Connect/ASR 10.x Add-on ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN10-STD-USR	One Unity Connection 10.x Voice Messaging User	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UNITYCN11-ENH-USR	One Unity Connection 11.x Enhanced Voice Messaging User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN11-K9	Unity Connection 11.x Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN11-LAB-USR	Unity Connection 11.x Lab User	There is currently no replacement product available for this product.	-	-
UNITYCN11-MIG-USR	Migrate From Unity to Unity Cxn 11.x Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN11-PAK	Unity Connection 11.x PAK	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN11-SC-GUEST	Speech Connect for Cisco Unity Connection 11.x Guest User	See Product Migration Options section for details.	SpeechConnect Feature under Cisco Collaboration Flex Plan 3.0	-
UNITYCN11-SC-PORT	Unity Connection Speech Connect/ASR 11.x Add-on ports	See Product Migration Options section for details.	SpeechConnect Feature under Cisco Collaboration Flex Plan 3.0	-
UNITYCN11-STD-USR	One Unity Connection 11.x User - All user Features-eDelivery	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN11-VUP-K9	Upgrade and Migration from Unity or Unity Cxn to Unity Cxn11	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UNITYCN11-VUP-USR	Upg From Unity Cxn 2.x, 7.x, or 8.x to 11.x Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN11-XU-K9	Unity Connection 11.x Software - Export Unrestricted	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN12-ENH-USR	One Unity Connection 12.x Enhanced Voice Messaging User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN12-K9-LAB	Unity Connection 12.x Lab Software Bundle (E-Delivery Only)	There is currently no replacement product available for this product.	-	-
UNITYCN12-LAB-USR	Unity Connection 12.x Lab User	There is currently no replacement product available for this product.	-	-
UNITYCN12-MIG-USR	Migrate From Unity to Unity Cxn 12.x Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN12-PAK	Unity Connection 12.x PAK	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN12-SC-GUEST	Speech Connect for Cisco Unity Connection 12.x Guest User	See Product Migration Options section for details.	SpeechConnect Feature under Cisco Collaboration Flex Plan 3.0	-
UNITYCN12-SC-PORT	Unity Connection Speech Connect/ASR 12.x Add-on ports	See Product Migration Options section for details.	SpeechConnect Feature under Cisco Collaboration Flex Plan 3.0	-
UNITYCN12-STD-USR	One Unity Connection 12.x Voice Messaging User	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UNITYCN12-VUP-K9	Unity Connection 12.x Software (E-Delivery Only)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN12-VUP-USR	Upg From Unity Cxn 2.x or later to 12.x Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN12-XU-K9	Unity Conn 12.x SW-Export Unrestricted (E-Delivery)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UNITYCN9-BAS-ENH	One Unity Connection 9.x Bas to Enh Upgrade User	There is currently no replacement product available for this product.	-	-
UNITYCN9-ENH-USR	One Unity Connection 9.x Enhanced Voice Messaging User	There is currently no replacement product available for this product.	-	-
UNITYCN9-SC-GUEST	Speech Connect for Cisco Unity Connection 9.x Guest User	There is currently no replacement product available for this product.	-	-
UNITYCN9-SC-PORT	Unity Connection Speech Connect 9.x Add-on ports	There is currently no replacement product available for this product.	-	-
UNITYCN9-STD-USR	One Unity Connection 9.x Voice Messaging User	There is currently no replacement product available for this product.	-	-
UPG-UCXN09TO10-BAS	Upgrade UnityCxn 9.x to UnityCxn 10.x - Basic user	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCXN09TO10-ENH	Upgrade UnityCxn 9.x to UnityCxn 10.x - Enhanced user	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UPG-UCXN10TO11-BAS	Upgrade UnityCxn 10.x to UnityCxn 11.x - Basic user	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCXN10TO11-ENH	Upgrade UnityCxn 10.x to UnityCxn 11.x - Enhanced user	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCXN10-USR	Upgrade Unity 4.x or UnityCxn 1.x to UnityCxn 10.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCXN11TO12-BAS	Upgrade UnityCxn 11.x to UnityCxn 12.x - Basic user	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCXN11TO12-ENH	Upgrade UnityCxn 11.x to UnityCxn 12.x - Enhanced user	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCXN11-USR	Upgrade Unity 4.x or later or UnityCxn 1.x to UnityCxn 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UCXN12-USR	Upg Unity 4.x & later; UnityCxn 2.x & later to UnityCxn 12.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UTY2CUC10-USR	Upgrade Unity 4.x or UnityCxn 1.x to UnityCxn10.x-Basic user	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UTY2CUC11-USR	Upgrade Unity 4.x or later or UnityCxn 1.x to UnityCxn 11.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Numéro de référence de la pièce du produit en fin de commercialisation	Description du produit	Numéro de référence de la pièce de remplacement pour le produit	Description du produit de remplacement	Informations complémentaires
UPG-UTY2CUC12-USR	Upg Unity 4.x & later; UnityCxn 2.x & later to UnityCxn 12.x	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UTYCXN-10TO11=	UNTYCXN - Upgrade - 10x to 11x - Order correct license qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UTYCXN-9TO10=	UNTYCXN - Upgrade - 9x to 10x - Order correct license qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UPG-UTYCXN-9TO11=	UNTYCXN - Upgrade - 9x to 11x - Order correct license qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Options de migration du produit

Customers should migrate from Cisco Unity Connection (Perpetual) to Cisco Unity Connection under Cisco Collaboration Flex Plan 3.0. The ordering guide for Flex Plan 3.0 can be found at the link below:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>.

En fonction de leur zone géographique, les clients peuvent profiter du programme TMP (Technology Migration Program) pour échanger certains produits et bénéficier d'une remise sur l'achat de nouveaux équipements Cisco. Pour en savoir plus sur le programme TMP Cisco, les clients peuvent contacter leur partenaire Cisco ou l'équipe Cisco responsable de leur compte. Nos partenaires peuvent obtenir des informations complémentaires sur le programme TMP sur Partner Central à l'adresse:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Les clients peuvent continuer à acheter des Cisco Unity Connection - Perpetual en passant par notre programme de vente d'équipements remis en état et certifiés. Les produits remis en état sont parfois mis en vente en quantité limitée dans certains pays, et ce, jusqu'à la date de fin d'assistance. Les commandes sont traitées dans l'ordre d'arrivée. Pour en savoir plus sur notre programme de vente d'équipements remis en état et certifiés, rendez-vous sur la page: <https://www.cisco.com/go/eos>.

Nous encourageons nos clients à adopter [nom du produit de migration]. Pour obtenir plus d'informations sur ce produit, rendez-vous sur la page: [URL de la page du produit de migration/remplacement sur cisco.com].

Le programme Reprise et recyclage de Cisco permet aux entreprises de se débarrasser proprement des produits en surplus ayant atteint leur fin de vie utile. Ce programme est accessible à tous les utilisateurs professionnels des produits de marque Cisco et des sociétés affiliées. Pour en savoir plus, consultez:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

Pour en savoir plus

Pour en savoir plus sur la politique de Cisco en matière de produits en fin de vie, rendez-vous sur la page: https://www.cisco.com/web/CA/products/products_end_of_life_policy_fr.html.

Pour en savoir plus sur les garanties des produits Cisco, rendez-vous sur la page: https://www.cisco.com/web/CA/products/prod_warranties_listing_fr.html.

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