

End-of-Sale and End-of-Life Announcement for the Cisco FLEX Subscription for UC Integration for Microsoft Lync

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Overview

EOL13751

Cisco announces the end-of-sale and end-of-life dates for the Cisco FLEX Subscription for UC Integration for Microsoft Lync. The last day to order the affected product(s) is April 23, 2021. The last day to renew or add to an existing subscription is April 23, 2021. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Customers are encouraged to migrate to Webex application under A-FLEX-3. The link to the ordering guide for FLEX subscription is below.

Cisco Collaboration Flex Plan 3.0 Ordering Guide: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco FLEX Subscription for UC Integration for Microsoft Lync

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 23, 2021
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 23, 2021
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	April 23, 2021
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	April 30, 2024

*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
A-FLEX-CUCILYNC	CUCILYNC (1)
A-HST-CUCILYN-CLT	Hosted CUCILYNC Client - License Subscription
A-HSTW-CUCILYN-CLT	Hosted CUCILYNC Client - License Subscription
A-PRM-CUCILYN-CLT	CUCILYNC Client - License Subscription
A-PRM-CUCILYN-RTU	CUCILYNC - Right to Use (RTU)
A-PRMW-CUCILYN-CLT	CUCILYNC Client - License Subscription
A-PRMW-CUCILYN-RTU	CUCILYNC - Right to Use (RTU)

Product migration options

Customers should migrate to Webe application and/or Jabber under A-FLEX-3. The link to the ordering guide for FLEX subscription is below.

Cisco Collaboration Flex Plan 3.0 Ordering Guide: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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