



The bridge to possible

Product End-of-Life Notice

Cisco public

End-of-Sale and End-of-Life Announcement for Perpetual Licensing for Cisco Expressway Series

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Overview

EOL13540

Cisco announces the end-of-sale and end-of life dates for the Perpetual Licensing for Cisco Expressway Series. The last day to order the affected product(s) is January 23, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers should migrate from Expressway Series (Perpetual) to Expressway in Cisco Collaboration Flex Plan 3.0. The ordering guide for Flex Plan 3.0 can be found at the link below:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>.

HCS Partners may continue to utilise HCS perpetual licensing for their existing HCS end customers however, Cisco recommends moving customers to Cisco Collaboration Flex Plan subscription licensing, that enables the customer to take advantage of the rich Collaboration feature set available in that offer.

This is a commercial model change only to perpetual licenses. Customer premise deployments are available under Flex 3.0

End-of-life milestones

Table 1. End-of-life milestones and dates for the Perpetual Licensing for Cisco Expressway Series

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 23, 2020
End-of-Sale Date: App SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 23, 2021
Last Ship Date: App SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 23, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 23, 2022
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 23, 2022
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	January 23, 2022

Milestone	Definition	Date
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EXPWY-VE-C-K9=	Cisco Expressway-C Server, Virtual Edition	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
EXPWY-VE-E-K9=	Cisco Expressway-E Server, Virtual Edition	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
JABG-EXP-2SBDL-K9=	Jabber Guest 2 Session Bundle	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-C	Enable Expressway-C Feature Set	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-C-PAK	Expressway Series, Expressway-C PAK	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-JITC	Expressway Advanced Account Security (JITC)	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-MIG-DSK	Expressway Migration Desktop Endpoint License v12	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-MIG-ROOM	Expressway Migration Room License v12	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-MSFT-MIG	Mig -Advanced Interoperability for Lync and 3rd Party Endpoi	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-RMS-MIG	Mig-Expressway Rich Media Session	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-RMS=	Spare Rich Media Session for Expressway Series	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-STPACK-2EX90B	B116355MSPEX90 Movi Starter pack + 2xEX90 Demo Bundle	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-STPACK-DEMOB	B116355MSP50DEMO Movi Starter Pack Express Demo Bundle	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-STPACK-XPR	B116355MSP50 Movi Starter Pack Express Edition	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
MIG-LIC-VCS-OCS	Mig - VCS Microsoft Interoperability	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
MIG-LIC-VCSE-10	Mig-Video Communication Server - 10 Traversal Calls	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
MIG-LIC-VCSE-20	Mig-Video Communication Server - 20 Traversal Calls	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
MIG-LIC-VCSE-5	Mig-Video Communication Server - 5 Traversal Calls	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
MIG-LIC-VCSE-50	Mig-Video Communication Server - 50 Traversal Calls	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-
LIC-EXP-10RMS-CPW=	Expressway RMS License for CUWP Only	See Product Migration Options section for details.	Expressway FLEX subscription licenses	-

Product migration options

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<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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