

End-of-Sale and End-of-Life Announcement for the Cisco Nexus 9396PX Switch, N9K- M12PQ and N9K-M6PQ-E expansion module



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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Nexus 9396PX Switch, N9K-M12PQ and N9K-M6PQ-E expansion module. The last day to order the affected product(s) is May 1, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Nexus 9396PX Switch, N9K-M12PQ and N9K-M6PQ-E expansion module

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 5, 2017
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 1, 2018
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2018
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 1, 2019
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 1, 2019
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 1, 2019
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 30, 2023
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 30, 2022

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1-N9K-C9396PX	Cisco ONE Nexus 9300 48p 1/10G SFP+ and 1 uplink module slot	See the Product Migration Options section below for detailed information on replacing this product.	-	-
C1-N9K-C9396PX-BUN	Cisco ONE Nexus 9396PX bundle PID	See the Product Migration Options section below for detailed information on replacing this product.	-	-
C1-N9K-C9396PXB18Q	Cisco ONE 2 Nexus 9396PX with 8 QSFP-40G-SR-BD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N77-F3-2N9396-16BD	Nexus 7700 F3 40G + 2 N9396PX + 16 QSFP-40G-SR-BD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N7K-F3-2N9396-16BD	Nexus 7000 F3 40G + 2 N9396PX + 16 QSFP-40G-SR-BD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9300-4FEX-10G	Nexus 9396PX bundle w/ 4 x Nexus 2232PP with FETs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9300-4FEX-10GT	Nexus 9396PX bundle w/ 4 x Nexus 2232TM-E with FETs	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
N9300-4FEX-1G	Nexus 9396PX bundle w/ 4 x Nexus 2248TP-E with FETs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-C9396PX	Nexus 9300 48p 1/10G SFP+ & additional uplink module req.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-C9396PX-B18Q	2 Nexus 9396PX with 8 QSFP-40G-SR-BD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-C9396PX-BA-L3	Nexus 9396PX, cold air intake, Enhanced L3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-C9396PX-BUN	Nexus 9396PX bundle PID	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-C9396PX-FA-L3	Nexus 9396PX, hot air exhaust, Enhanced L3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-C9396PX=	Nexus 9K, 48p 10G SFP+, Spare(No Uplink mod, Acc kit, PS & fan)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-M12PQ	ACI capable Uplink Module for Nexus 9300, 12p 40G QSFP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-M12PQ=	ACI capable Uplink Module for Nexus 9300, 12p 40G QSFP	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
N9K-M6PQ-E	ACI capable Uplink Module for Nexus 9300, 6p 40G QSFP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
N9K-M6PQ-E=	ACI capable Uplink Module for Nexus 9300, 6p 40G QSFP Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers are encouraged to migrate to the Cisco Nexus 9300-EX and 9300-FX Series Switches. Information about these products can be found at

<https://www.cisco.com/c/en/us/products/switches/nexus-9000-series-switches/datasheet-listing.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Nexus 9396PX Switch, N9K-M12PQ and N9K-M6PQ-E expansion module through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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Americas Headquarters

Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters

Cisco Systems (USA) Pte. Ltd.
Singapore

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