

End-of-Sale and End-of-Life Announcement for the Cisco MDS 9396S 16G Multilayer Fabric Switch

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	6
For more information	6

Overview

EOL14577 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco MDS 9396S 16G Multilayer Fabric Switch. The last day to order the affected product(s) is June 10, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco MDS 9396S 16G Multilayer Fabric Switch

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 10, 2021
End-of-Sale Date : HW,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 10, 2022
Last Ship Date : HW,License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 8, 2022
End of SW Maintenance Releases Date : HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 10, 2023
End of Vulnerability/Security Support : HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	June 9, 2025
End of Routine Failure Analysis Date : HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 10, 2023
End of New Service Attachment Date : HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 10, 2023
End of Service Contract Renewal Date : HW	The last date to extend or renew a service contract for the product.	September 5, 2026
Last Date of Support : HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2027

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DS-9396S-KIT-CSCO	MDS 9396S Accessory Kit for Cisco	There is currently no replacement product available for this product.	-	-
DS-9396S-KIT-EM	MDS 9396S Accessory Kit for EMC	There is currently no replacement product available for this product.	-	-
DS-9396S-KIT-HDS	MDS 9396S Accessory Kit for HDS	There is currently no replacement product available for this product.	-	-
DS-9396S-KIT-IBM	MDS 9396S Accessory Kit for IBM	There is currently no replacement product available for this product.	-	-
DS-C9396S-48E8K9	MDS 9396S, w/ 48 active ports + 8G SFPs (port-side exhaust)	DS-C9396T-48ETK9	MDS 9396T 32G w/48 active ports +32G SFPs(port-side exhaust)	-
DS-C9396S-48EK9	MDS 9396S switch, w/ 48 active ports (port-side exhaust)	DS-C9396T-48EK9	MDS 9396T 32G 96-Port FC switch, w/ 48 active ports, exhaust	-
DS-C9396S-48ESK9	MDS 9396S, w/ 48 active ports + 16G SFPs (port-side exhaust)	DS-C9396T-48ETK9	MDS 9396T 32G w/48 active ports +32G SFPs(port-side exhaust)	-
DS-C9396S-48I8K9	MDS 9396S, w/ 48 active ports + 8G SFPs (port-side intake)	DS-C9396T-48ITK9	MDS 9396T 32G w/ 48 active ports +32G SFPs(port-side intake)	-
DS-C9396S-48IK9	MDS 9396S switch, w/ 48 active ports (port-side intake)	DS-C9396T-48IK9	MDS 9396T 32G 96-Port FC switch, w/ 48 active ports, intake	-
DS-C9396S-48ISK9	MDS 9396S, w/ 48 active ports + 16G SFPs (port-side intake)	DS-C9396T-48ITK9	MDS 9396T 32G w/ 48 active ports +32G SFPs(port-side intake)	-
DS-C9396S-96E8K9	MDS 9396S, w/ 96 active ports + 8G SFPs (port-side exhaust)	DS-C9396T-96ETK9	MDS 9396T, w/ 96 active ports + 32G SFPs (port-side exhaust)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DS-C9396S-96EK9	MDS 9396S switch, w/ 96 active ports (port-side exhaust)	There is currently no replacement product available for this product.	-	-
DS-C9396S-96ESK9	MDS 9396S, w/ 96 active ports + 16G SFPs (port-side exhaust)	DS-C9396T-96ETK9	MDS 9396T, w/ 96 active ports + 32G SFPs (port-side exhaust)	-
DS-C9396S-96I8K9	MDS 9396S, w/ 96 active ports + 8G SFPs (port-side intake)	DS-C9396T-96ITK9	MDS 9396T 32G w/ 96 active ports +32G SFPs(port-side intake)	-
DS-C9396S-96IK9	MDS 9396S switch, w/ 96 active ports (port-side intake)	There is currently no replacement product available for this product.	-	-
DS-C9396S-K9	MDS 9396S HW base (48 ports active)	DS-C9396T-K9	MDS 9396T 96P 32G Fibre Channel switch w/ 48 activated ports	-
UCS-EP-MDS9396S-16	Cisco MDS 9396S 16G Switch; 48 enabled ports, 48x16G SW SFP	UCS-EP-MDS9148S-16	MDS 9148S 16G FC switch, w/ 12 active ports + 16G SW SFPs	-
UCS-EP-MDS9396SL2	Cisco MDS 9396S 12-port license with 12 x 16G SW SFP+	UCS-EP-MDS9148SL2	MDS 9148S 16G FC 12-port upgrade license + 16G SW SFPs	-
M9396S-PL12	MDS 9396S 16G FC 12-port upgrade license	M9396T-PL16TE	16-Port Activation license for MDS 9396T switch +32G SFPs	-
M9396S-PL12-8	MDS 9396S 12-port upgrade license + 8G SW SFPs	There is currently no replacement product available for this product.	-	-
M9396S-PL12-S	MDS 9396S 12-port upgrade license + 16G SW SFPs	M9396T-PL16TE	16-Port Activation license for MDS 9396T switch +32G SFPs	-
M9396S-PL12U	MDS 9396S 16G FC 12-port upgrade license	There is currently no replacement product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco MDS 9396S 16G Multilayer Fabric Switch through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at <https://www.cisco.com/go/offices>.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)