

End-of-Sale and End-of-Life Announcement for the Cisco Secure Endpoint Private Cloud Appliance - 3000 Model

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	6
For more information	7

Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Secure Endpoint Private Cloud Appliance - 3000 Model. The last day to order the affected product(s) is October 30, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Secure Endpoint Private Cloud Appliance - 3000 Model

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 15, 2023
End-of-Sale Date: HW,OS SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2023
Last Ship Date: HW,OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 29, 2024
End of New Service Attachment Date: HW,OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2024
End of Service Contract Renewal Date: HW,OS SW	The last date to extend or renew a service contract for the product.	January 25, 2028
Last Date of Support: HW,OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2028

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AMPPC3000-K9	Cisco Secure Endpoint Private Cloud Appliance - 3000 Model	SEPC4000-K9	Cisco Secure Endpoint Private Cloud Appliance - 4000 Model	-
AMPPC-AC-1050	Cisco Secure Endpoint Cloud 1050W AC Power Supply	SEPC-AC-1050	Cisco Secure Endpoint Cloud 1050W AC Power Supply	-
AMPPC-AC-1050=	Cisco Secure Endpoint Cloud 1050W AC Power Supply	There is currently no replacement product available for this product.	-	-
AMPPC-SW-K9	Cisco Secure Endpoint Private Cloud Software	SEPC-SW-K9	Cisco Secure Endpoint Private Cloud Software	-
AMPPC-HDD-1.8TB	Cisco Secure Endpoint Cloud 1.8TB Hard Drive	SEPC-SD76TBM1X-EV	Secure Endpoint 7.6TB 2.5inch Enterprise Value 6GSATA SSD	-
AMPPC-HDD-1.8TB=	Cisco Secure Endpoint Cloud 1.8TB Hard Drive	There is currently no replacement product available for this product.	-	-
AMPPC-SSD-800GB	Cisco Secure Endpoint Cloud 800GB SSD	There is currently no replacement product available for this product.	-	-
AMPPC-SSD-800GB=	Cisco Secure Endpoint Cloud 800GB SSD	There is currently no replacement product available for this product.	-	-
AMP-S800GK3X-EP	Cisco Secure Endpoint Cloud 800GB SSD	There is currently no replacement product available for this product.	-	-
AMP-S800GK3X-EP=	Cisco AMP Cloud 800GB SSD	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AMP-S800GS3X-EP	Cisco Secure Endpoint Cloud 800GB SSD	SEPC-SD800GS3X-EP	Secure Endpoint 800GB Enterprise Performance 12G SAS SSD	-
AMP-S800GS3X-EP=	Cisco Secure Endpoint Cloud 800GB SSD	There is currently no replacement product available for this product.	-	-
AMPPC-DM-2X-R	Cisco Secure Endpoint Cloud Rear Drive Module - 2 Slot	SEPC-RIS3B-240M6	Cisco Secure Endpoint C240 M6 Riser 3B; 2xHDD; StBkt; (CPU2)	-
AMPPC-HDD-1.2TB	Cisco Secure Endpoint Cloud 1.2TB Hard Drive	SEPC-SD38T611X-EV	Secure Endpoint 3.8TB 2.5 inch Enterprise Value 6G SATA SSD	-
AMPPC-HDD-1.2TB=	Cisco Secure Endpoint Cloud 1.2TB Hard Drive	There is currently no replacement product available for this product.	-	-
AMPPC-PCIE	Cisco Secure Endpoint Cloud PCIe Card	SEPC-RIS1A-240M6	Cisco Secure Endpoint C240 Riser1A(x8x16x,x8)St Bkt(CPU1)	-
AMPPC-10G-NIC	Cisco Secure Endpoint Cloud X710 quad-port 10G SFP+ NIC	SEPC-10G-NIC	Cisco Secure Endpoint Cloud X710 quad-port 10G SFP+ NIC	-
AMPPC-RAID-12G	Cisco AMP Cloud 12G Modular RAID controller with 4GB cache	SEPC-RAID-12G	Secure Endpoint 12G SAS RAID Controller 4GB (28 Drives)	-
AMPPC-TPM-2.0	Cisco Secure Endpoint Cloud Trusted Platform Module 2.0	SEPC-TPM-2.0	Cisco Secure Endpoint Cloud M6 Trusted Platform Module 2.0	-
AMPPC-CPU-6126	Cisco Secure Endpoint Cloud 2.6 GHz 6126, 19.25MBCache, 12Core	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AMPPC-CPU-I6226	Cisco Secure Endpoint Cloud 2.7GHz 6226,19.25MBCache, 12 Core	SEPC-CPU-I6330	Secure Endpoint Intel 6330 2.0GHz/205W 28C/42MB DDR4 2933MHz	-
AMPPC-MEM-64GB	Cisco Secure Endpoint 64GB DDR4 RAM (2400Mhz/PC4-19200/1.2v)	There is currently no replacement product available for this product.	-	-
AMPPC-MEM-X-64GB	Cisco Secure Endpoint 64GB DDR4 RAM (2400Mhz/PC4-19200/1.2v)	There is currently no replacement product available for this product.	-	-
AMPPC-MEM-A-64GB	Cisco Secure Endpoint 64GB DDR4 RAM (3200Mhz/PC4-19200/1.2v)	SEPC-MEM-A-64GB	Cisco Secure Endpoint 64GB DDR4 RAM (3200Mhz/PC4-19200/1.2v)	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Secure Endpoint Private Cloud Appliance - 3000 Model through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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