

End-of-Sale and End-of-Life Announcement for the Cisco Connected Grid Router 2000 Series Accessories

Contents

| | |
|---------------------------|---|
| Overview | 3 |
| End-of-life milestones | 3 |
| Product Part Numbers | 4 |
| Product migration options | 4 |
| For more information | 5 |

Overview

EOL15041

Cisco announces the end-of-sale and end-of-life dates for the Cisco Connected Grid Router 2000 Series Accessories. The last day to order the affected product(s) is October 7, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Connected Grid Router 2000 Series Accessories

| Milestone | Definition | Date |
|--|---|------------------|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | April 8, 2024 |
| End-of-Sale Date: HW | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | October 7, 2024 |
| Last Ship Date: HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | January 5, 2025 |
| End of SW Maintenance Releases Date: HW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | October 7, 2025 |
| End of Vulnerability/Security Support: HW | The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue. | October 7, 2027 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | October 7, 2025 |
| End of New Service Attachment Date: HW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | October 7, 2025 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | January 2, 2029 |
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | October 31, 2029 |

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description |
|---------------------------------|---|
| ACS-2000-RMRGD-19= | Rack Mount Kit Spare 19 |
| ACS-2000-RMRGD-23= | Rack Mount Kit Spare 23 |
| ANT-4G-CM-IN-TNC | Multiband Volcano Ceiling Mount Indoor 4G Antenna |
| ANT-4G-CM-IN-TNC= | Multiband Volcano Ceiling Mount Indoor 4G Antenna |
| ANT-4G-DP-IN-TNC | Multiband Swivel Mount Dipole Indoor 4G Antenna |
| ANT-4G-DP-IN-TNC= | Multiband Swivel Mount Dipole Indoor 4G Antenna |
| ANT-4G-SR-OUT-TNC | Multiband Low-Profile Saucer Outdoor 4G Antenna |
| ANT-4G-SR-OUT-TNC= | Multiband Low-Profile Saucer Outdoor 4G Antenna |
| CGR-PWR-RETRO= | CGR 2010 Power Terminal Cover Retrofit |
| CGR-SLOT-DIVIDER | Slot Divider (Guide) for Cisco CGR 2010 |
| CGR-SLOT-DIVIDER= | Slot Divider (Guide) for Cisco CGR2010 |
| CGR-TERM-COVER= | CGR 2010 Power Terminal Cover |
| GRWIC-BLANK | GRWIC Blank |
| GRWIC-BLANK= | GRWIC Blank |
| MEM-CF-256MB-RGD | Compact Flash for Cisco CGR2010 |
| MEM-CF-256MB-RGD= | Compact Flash for Cisco CGR2010 |

Product migration options

There is no replacement available for the Cisco Connected Grid Router 2000 Series Accessories at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Connected Grid Router 2000 Series Accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at <https://www.cisco.com/go/offices>.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)