End-of-Sale and End-of-Life Announcement for the Cisco Select Obsolete PIDs for Cisco Unified CCX

EOL12126 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Select Obsolete PIDs for Cisco Unified CCX. The last day to order the affected product(s) is June 18, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1.   End-of-Life Milestones and Dates for the Cisco Select Obsolete PIDs for Cisco Unified CCX

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 18, 2017
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 18, 2018
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 16, 2018
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 18, 2019
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 18, 2019
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	September 13, 2020
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2021

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-3X-40UPAK	CCX 8.5 UPGADE PAK - 3.x to 4.0 - EMPTY PAK	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-40-70EE-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, ENH-ENH	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-40-70EESUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, ENH-ENH Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-40-70EP-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, ENH-PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-40-70EPSUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, ENH-PRE Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-40-70PP-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, PRE-PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-40-70PPSUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, PRE-PRE Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-40-70SP-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, STD-PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-40-MEDIAKIT85	CCX 8.5 UPG 4.0 Media Kit for phyiscal a la carte upgs only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-45-70-EE-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, ENH-ENH	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-45-70-SS-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, STD-STD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-45-70SSSUPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, STD-STD Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-5.0-ADDON-ENH	CCX 5.0 ENH Configurable - ADD to an EXISTING deployment	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-5.0-ADDON-PRE	CCX 5.0 PRE Configurable - ADD to an EXISTING deployment	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-5.0-EU-S1	CCX 5.0 ENH Seat Qty 1 SW Upg	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-5.0-PU-S1	CCX 5.0 PRE Seat Qty 1 SW Upg	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-5.0-SEU-S1	CCX 5.0 STD-ENH Seat Qyt 1 Upg	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80-EE-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, ENH-ENH	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80-EP-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, ENH-PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80-PP-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, PRE-PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80-SE-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-ENH	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80-SP-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80-SS-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-STD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80EESUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, ENH-ENH Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80EPSUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, ENH-PRE Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80PPSUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, PRE-PRE Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80SESUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-ENH Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80SPSUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-PRE Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-80SSSUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-STD Seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-50-DIFF-UPGR	CCX 5.0 UPGRADE to 5.0;STD-ENH,STD-PRE,ENH-PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-60ENH-SEAT10=	CCX 6.0 ENH Seat Qty 10 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-60ENH-SEAT25=	CCX 6.0 ENH Seat Qty 25 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-60ENH-SEAT50=	CCX 6.0 ENH Seat Qty 50 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-60PRE-SEAT10=	CCX 6.0 PRE Seat Qty 10 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70-ADD-STD-UWL	CCX 7.0 ADDON STANDARD for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70-E-SEAT25=	CCX 7.0 ENH Seat Qty 25(agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70-MEDIAKIT85	CCX 8.5 UPG 7.0 Media Kit for phyiscal a la carte upgs only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70-NEW-STD-UWL	CCX 7.0 NEW STANDARD for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70-S-ADDS1-UWL	CCX 7.0 STD Seat Qty 1 (agent or supervisor) a la carte seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70-S-SEAT1-UWL	CCX 7.0 STD Seat Qty 1 (agent or supervisor) for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70-S-SEAT25=	CCX 7.0 STD Seat Qty 25(agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70P-SEAT10=	CCX 7.0 PRE Seat Qty 10(agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70P-SEAT1=	CCX 7.0 PRE Seat Qty 1(agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70P-SEAT25=	CCX 7.0 PRE Seat Qty 25(agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-70P-SEAT50=	CCX 7.0 PRE Seat Qty 50(agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-7816H-UWL	CCX Server SW for 7816H or exact HP equivalent for UWL	There is currently no replacement product available for this product.	-	-
CCX-7816I-UWL	CCX Server SW for 7816I or exact IBM equivalent for UWL	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-7825H-UWL	CCX Server SW for 7825H or exact HP equivalent for UWL	There is currently no replacement product available for this product.	-	-
CCX-7825I-UWL	CCX Server SW for 7825I or exact IBM equivalent for UWL	There is currently no replacement product available for this product.	-	-
CCX-7835H-UWL	CCX Server SW for 7835H or exact HP equivalent for UWL	There is currently no replacement product available for this product.	-	-
CCX-7835I-UWL	CCX Server SW for 7835I or exact IBM equivalent for UWL	There is currently no replacement product available for this product.	-	-
CCX-7845H-UWL	CCX Server SW for 7845H or exact HP equivalent for UWL	There is currently no replacement product available for this product.	-	-
CCX-7845I-UWL	CCX Server SW for 7845I or exact IBM equivalent for UWL	There is currently no replacement product available for this product.	-	-
CCX-80-MEDIAKIT-K9	CCX 8.5 UPG 8.0 Media Kit for phyiscal a la carte upgs only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-80-NEW-STD-UWL	CCX 8.0 NEW STANDARD for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-80-S-ADDS1-UWL	CCX 8.0 STD Seat Qty 1 (agent or supervisor) a la carte seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-80-S-SEAT1-UWL	CCX 8.0 STD Seat Qty 1 (agent or supervisor) for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-85-85-EPHA	CCX 8.5 UPGRADE - 8.5 to 8.5 ENH-PRE HA-HA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-85-CMBUNDLE-K9	CCX 8.5 Promo Bundle available only with NEW CUCM or BE6000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-85-MEDIAKIT-K9	CCX 8.5 UPG 8.5 Media Kit for phyiscal a la carte upgs only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-85-NEW-STD-UWL	CCX 8.5 NEW STANDARD for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-85-S-SEAT1-UWL	CCX 8.0 STD Seat Qty 1 (agent or supervisor) for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-85QMMEDIAKITK9	CCX 8.5 UPG QM Media Kit for phyiscal a la carte upgs only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-STD-ENH-UPG	CCX 5.0 UPGRADE STD-ENH	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-STD-PRE-UPG	CCX 5.0 UPGRADE STD-PRE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-50-50-UWL=	CCX for CUWL Pro STD 5.0.x to 5.0.y ESW Maintenance Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-50-70-UWL=	CCX for CUWL Pro STD 5.0 to 7.0 STD ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-50-80-UWL=	CCX for CUWL Pro STD 5.0 to 8.0 STD UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-60-60-UWL=	CCX for CUWL Pro STD 6.0.x to 6.0.y ESW Maintenance Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-60-70-UWL=	CCX for CUWL Pro STD 6.0 to 7.0 STD ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-60-80-UWL=	CCX for CUWL Pro STD 6.0 to 8.0 STD UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-70-70-UWL=	CCX for CUWL Pro STD 7.0.x to 7.0.y ESW Maintenance Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-70-80-UWL=	CCX for CUWL Pro STD 7.0.x to 8.0 UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-80-80-UWL=	CCX for CUWL Pro STD 7.0.x to 8.0 ESW Maintenance Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-E-40-70=	CCX ENH 4.0 to 7.0 ENH ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-E-50-70=	CCX ENH 5.0 to 7.0 ENH ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-EHA-70-80=	CCX ENH HA 7.0 HA to 8.0 HA ENH UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-P-40-50=	CCX PRE 4.0 to 5.0 PRE ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-P-40-70=	CCX PRE 4.0 to 7.0 PRE ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-P-50-70=	CCX PRE 5.0 to 7.0 PRE ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-UPG-P-60-80=	CCX PRE 6.0 to 8.0 PRE UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-PHA-40-70=	CCX PRE HA 4.0 HA to 7.0 HA PRE ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPG-PHA-50-70=	CCX PRE HA 5.0 HA to 7.0 HA PRE ESW+UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX-UPGPHA50-85K9=	CCX PRE HA 5.0 HA to 8.5 HA PRE UCSS Major Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CCX7-ADD-PAK	PAK for Addon CCX 7.x users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IPCX-VER-3.5	Media Kit For IPPC Express Version 3.5	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IPIVR-IPQM-VER-3.1	Media Kit For IP IVR And Queue Manager Version 3.1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-2.X-3.0-UPG	Upgrade IVR 2.X to IVR 3.0 SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-2.X-3.0-UPG=	Upgrade IVR 2.X to IVR 3.0 SW	There is currently no replacement product available for this product.	-	-
IVR-3.0-RED	IVR 3.0 Redundant SW for Cisco Approved Platforms	There is currently no replacement product available for this product.	-	-
IVR-3.0-RED=	IVR 3.0 Redundant SW for Cisco Approved Platforms	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-3.1-RED=	IVR 3.1 Redundant Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-3.X-PORT1	1 IVR 3.X Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-3.X-PORT10	10 IVR 3.X Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-3.X-PORT25	25 IVR 3.X Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-3.X-PORT5	5 IVR 3.X Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IVR-3.X-PORT50	50 IVR 3.X Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-3.X-PORTS=	Cisco IP IVR 3.X Ports (SW Not Included)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-3X-3X-PORT5	Upgrade 5 IVR 3.X Ports to 5 Later IVR 3.X Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-3X-3X-PORT50	Upgrade 50 IVR 3.X Ports to 50 Later IVR 3.X Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-50-PORT1	IPIVR 5.0 Port Qty 1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-70-ADDON	IPIVR 7.0 Add-On Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-70-PORT1	IPIVR 7.0 Port Qty 1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-80-PAK	IP IVR 8.0 autoexpanded PAK	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-80-PORT-UPG	IVR 8.0 Upgrade Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-80-PORT-UPG=	IVR 8.0 Upgrade Port	There is currently no replacement product available for this product.	-	-
IVR-80-PORT10=	IVR 8.0 Port Qty 10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-80-PORT25=	IVR 8.0 Port Qty 25	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-80-PORT50=	IVR 8.0 Port Qty 50	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-85-PORT-UPG	IVR 8.5 Upgrade Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-85-PORT-UPG=	IVR 8.5 Upgrade Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-85-SS-UPG	IVR 8.5 Upgrade IP IVR (Single Server) License Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IVR-85-SS-UPG=	IVR 8.5 Upgrade IP IVR (Single Server) License Only	There is currently no replacement product available for this product.	-	-
IVR-85-UPG	IVR 8.5 Upgrade IP IVR	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IVR-85MEDIAKIT-K9=	IVR 8.5 Qty 1 IVR Media Kit - NO LICENSES	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70-AQM-SEAT1	CCX 7.0 PRE Advanced Quality Manager Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70-E-SEAT1	CCX 7.0 ENH Seat Qty 1 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70-P-SEAT1	CCX 7.0 PRE Seat Qty 1 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70-S-SEAT1	CCX 7.0 STD Seat Qty 1 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70E-S10=	CCX 7.0 eDelivery ENH Seat Qty 10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70E-S1=	CCX 7.0 eDelivery ENH Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70E-S25=	CCX 7.0 eDelivery ENH Seat Qty 25	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70E-S50=	CCX 7.0 eDelivery ENH Seat Qty 50	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70P-AQM-S10=	CCX 7.0 eDelivery Advanced Quality Mgr Seat Qty 10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70P-AQM-S1=	CCX 7.0 eDelivery Advanced Quality Mgr Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70P-QM-S1=	CCX 7.0 eDelivery Quality Mgr Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70P-S10=	CCX 7.0 eDelivery PRE Seat Qty 10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70P-S1=	CCX 7.0 eDelivery PRE Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX-70P-S25=	CCX 7.0 eDelivery PRE Seat Qty 25	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70S-S10=	CCX 7.0 eDelivery STD Seat Qty 10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70S-S25=	CCX 7.0 eDelivery STD Seat Qty 25	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-70S-S50=	CCX 7.0 eDelivery STD Seat Qty 50	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-80-BLD-LIC=	CCX 8.0 Qty 1 CCX Bundle, Appliance Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-85-HA-E-E-U	CCX 8.5 UPGRADE - HA ENH-HA ENH LICENSE ONLY	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX-85-HA-E-P-U	CCX 8.5 UPGRADE - HA ENH-HA PRE LICENSE ONLY	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX7-ADD-PAK	PAK for Addon CCX 7.x users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX7-ADD-STD-UWL	CCX 7.0 ADDON Standard for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX7-S-ADDS1-UWL	CCX 7.0 STD Seat Qty 1 (agent or supervisor) a la carte seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX7-S-SEAT1-UWL	CCX 7.0 STD Seat Qty 1 (agent or supervisor) for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX8-ADD-PAK	PAK for Addon CCX 8.x users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX8-ADD-STD-UWL	CCX 8.0 ADDON Standard for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX8-S-ADDS1-UWL	CCX 8.0 STD Seat Qty 1 (agent or supervisor) a la carte seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX8-S-SEAT1-UWL	CCX 8.0 STD Seat Qty 1 (agent or supervisor) for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX85-ADDSTD-UWL	CCX 8.5 ADDON Standard for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX85-S-ADD1-UWL	CCX 8.5 STD Seat Qty 1 (agent or supervisor) a la carte seat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CCX85-S-ST1-UWL	CCX 8.5 STD Seat Qty 1 (agent or supervisor) for UWL	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Please refer to section 'Supported Upgrade Paths' in the ordering guide for more details.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
https://www.cisco.com/cisco/support/notifications.html.

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