

End-of-Sale and End-of-Life Announcement for the Cisco Meeting Server 1000 M5v2

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Overview

EOL15023

Cisco announces the end-of-sale and end-of-life dates for the Cisco Meeting Server 1000 M5v2. The last day to order the affected product(s) is August 14, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

The CMS 1000 M5v2 was based upon Intel chipsets that have been superseded. Therefore, the CMS 1000 M5v2 is being superseded by the CMS 1000 M6 (CTI-CMS-1K-M6-K9).

CMS 1000 M5v2 is only affected by this notice. The CMS conferencing application is not part of this notice.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Meeting Server 1000 M5v2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 15, 2023
End-of-Sale Date: HW,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 14, 2023
Last Ship Date: HW,License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 12, 2023
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 13, 2024
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 13, 2024
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 9, 2027
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2028

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-CMS1KM52BUN-K9	CMS 1000 M5v2 Server bundle	See Product Migration Options section for details.	CTI-CMS-1K-M6-K9	-
CTI-CMS-1K-M5V2-K9	CMS 1000 M5v2 Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-RAID-M5	Cisco 12G Modular RAID controller with 2GB cache	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-PSU1-770W	770W AC Hot-Plug Power Supply for 1U C-Series Rack Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-MR-X16G1RT-H	16GB DDR4-2933-MHz RDIMM/1Rx4/1.2v	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-SD960G61X-EV	960GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-HMN-K9	Spark Hybrid Media Node support	There is currently no replacement product available for this product.	-	-

Product migration options

Customers planning to order CMS 1000 M6 must note:

- CMS 1000 M6 does not use a CCW ordering bundle. We no longer require nor auto-include the R-CMS (or Webex Video Mesh Option) activation key with Smart Licensing.
- CMS latest versions are designed to work with Smart licensing which removes the requirement for legacy activation licenses. Customers not using Smart Licensing (traditional PAK licensing) for existing CMS deployments must purchase R-CMS-K9 separately for every call bridge on CMS 1000 M6.
- CMS 1000 M6 requires VMWare virtualisation to be purchased separately. Recommended using UCS option: VMW-VSP-STD-1A= with qty 2 (as CMS 1000 M6 is dual CPU)

Ordering guide for Cisco Meeting Server and CMS 1000 M6 will be available for partners here:

<https://www.cisco.com/c/en/us/products/conferencing/meeting-server/sales-resources-listing.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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