

# Cisco Smart Buy / SAP Ariba Supplier Information

The following information is provided for suppliers conducting business with Cisco via the Ariba Network

As part of Cisco's digital procurement strategy to continuously improve efficiencies and to bring higher quality of service to our suppliers, Cisco is moving away from paper-based transactions with a fully digitized modern end-to-end buying experience based on technology from SAP Ariba. This change is being implemented in phases and will require suppliers doing business with Cisco to join the [Ariba Network](#). More detailed information about this effort can be found in the information below.

**We're here to help**  
[Ariba Help Center](#)



**Business-related questions during onboarding:** [ciscosuppliersupport@cisco.com](mailto:ciscosuppliersupport@cisco.com) **Cisco Europe Support:** [cisco\\_supplier\\_support@cisco.com](mailto:cisco_supplier_support@cisco.com)

**Asia Support:** [cisco-smartbuy-enablement@cisco.com](mailto:cisco-smartbuy-enablement@cisco.com)

**Ariba Network Enablement questions:** [ciscosupplierenablement@ariba.com](mailto:ciscosupplierenablement@ariba.com) **Ariba Europe Support:** [CiscoEMEAenablement@ariba.com](mailto:CiscoEMEAenablement@ariba.com)

**Ariba Asia Support:** [CiscoAPJenablement@ariba.com](mailto:CiscoAPJenablement@ariba.com)



**PROJECT NOTIFICATION LETTER**  
Overview of the Cisco Initiative



**SUPPLIER SUMMIT**  
Ariba Network initiative for Enterprise Account users.



**SUPPLIER TRAINING GUIDE**  
Learn how to transact with Cisco



**FEES**  
Learn about SAP Ariba supplier subscriptions and pricing



**LEARN HOW TO BUILD A CATALOG**  
Access the technical requirements for catalog



**REGISTER FOR LIVE DEMOS**  
Learn about Ariba Network functionality with interactive demos



**INTEGRATION WITH CISCO**  
Access technical requirements for integration with Cisco



**SUPPORT RESOURCES**  
[Ariba Customer Support](#)  
[Business related](#) | [Ariba Enablement Related](#)

## Cisco Functional Recordings

### ACCOUNT CONFIGURATION

Watch a demo to learn how to accept the Trading Relationship Request and configure your account with Cisco's requirements

### STANDARD ACCOUNT SUPPLIER SUMMIT

Watch a supplier kickoff session about the Standard Account initiative and first steps.

### FUNCTIONAL TRAINING RECORDING

Watch a live demo on how to process your invoices for Cisco using your Ariba Network Account.

### EMEA FUNCTIONAL TRAINING GUIDE

Reference document with the complete configuration for EMEA Suppliers.

## Cisco Additional Links

### STANDARD ACCOUNT SUPPLIER INFOPACK

Reference document to start transacting with Cisco with Standard Account

### Quick Invoicing Guide for EMEA

Reference document to start transacting with Cisco for EMEA suppliers

# Cisco Process & Configuration Guides

## CATALOG

Catalogs are text files stored on the Ariba Network (CIF) or on your own website (PunchOut) that describe your products, services, and prices. This allows customers to easily place orders with your company. You can access catalog guides and documentation from the resource list below.

- [CIF Catalog Guide](#)
- [CIF Template](#)
- [PunchOut Catalog Guide – Coming Soon](#)

## INTEGRATION – Coming Soon

Ariba Network offers the possibility to integrate with your back-end ERP system via cXML or EDI, for automatic exchange of electronic documents. You can access integration guides from the resource list below. Integrated suppliers should also reference the Ariba Network Supplier Guide to configure a test account; testing is required for cXML and EDI transactions.

- [Cisco cXML Specifications](#)
- [Cisco EDI Specifications](#)
- [Cisco site ID Listing](#)
- [Ariba Network Supplier Guide for Cisco](#)

Please send integration or catalog enablement questions to [ciscosupplierenablement@ariba.com](mailto:ciscosupplierenablement@ariba.com) for expert support