Cisco CSPC Collector

Certificate Generation Guide

August 2022

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Generate a CSPC Registration Certificate

A CSPC registration needs to be performed before the collector can be utilized by the portal. The registration allows a validation to occur that creates a connection between the CSPC collector and the Cisco data center. The registration process requires you to obtain the entitlement files (a security certificate and other registration files). The CSPC registration/entitlement files will be used later in the CSPC wizard workflow to complete the CSPC installation.

Generating a Certificate

To generate an entitlement, log in to the Smart Services Connection portal at https://services.cisco.com/

Follow the registration instructions below for the service offer portal you are using.

Smart Net Total Care

1. In the left pane, select **Library > Administration > All Collectors**

2. Once the screen loads, select the **Actions** dropdown and choose **Generate a new CSP-C entitlement**

3. Complete the required fields as follows:

   - **CSP-C name**: The CSPC name should match the server's hostname, or can be any name used to identify this collector on your network. Do not use any special characters.

   - **Inventory name**: You can enter an inventory name that will be displayed on the Portal after your uploads are received. Any way of identifying the inventory will work.

   Note: Supported special characters are:
   - Underscore - no consecutive underscore is allowed.
   - Single space

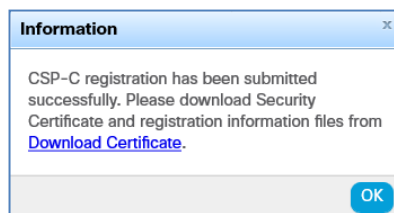4. Click **Submit**.

Partner Support Service

1. In the left pane, select **Actions > Manage Collectors**

2. In the pane displayed, select the **Actions** dropdown and choose **Register a New Collector**

3. Complete the required fields as follows:

   - **Select a Partner**: select a Partner Definition name from the list.

   - **Search Customer by Name or Contract Number**: Click a radio button then enter at least three characters of the customer name or the full contract number. The customer list displayed is based on the search criteria.

   - **Select a Customer**: Select the customer to be registered.

   - **Select the Customer Address to which the new collector will be registered**.

   - **Select/Create Inventory**: choose an Inventory, from the drop down list of Existing Inventories or select New and enter a name for the new inventory.

   - **Collector Name** and **Custom Reference Number**. Provide a meaningful name for your collection and a reference number.

- **Custom Site ID:** Change this auto-populated field to more clearly describe the location of the collector you are registering. Allowed characters include alphanumeric, #, &, _ and - characters.

4.   Click **Add**.

Downloading a Certificate

Downloading a certificate provides you entitlement files, a security certificate and other registration related files that are used when installing the Collector entitlement certificate file.

- Click the **Download Certificate** link in the registration success message dialog box.

Information   x

CSP-C registration has been submitted
successfully. Please download Security
Certificate and registration information files from
Download Certificate.

OK

- A zip file window appears requesting you to either save or open the entitlement file, which contains the certificate (license file) and other registration files.

- Save the zip file in your local system.

Note   **IMPORTANT!** Do not unzip the file!

Note   An email notification is also sent to the user who registered the collector that includes a link to download the certificate.

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